



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 13, 2019

Mr. Scott Pullin
Gulf Stream Coach, Inc.
503S. Oakland Avenue
Nappanee, IN 46550

NEF-150MR
19V-560

Subject: Incorrect GVWR on Federal Placard

Dear Mr. Pullin:

This letter serves to acknowledge Gulf Stream Coach, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GULF STREAM/SERRO SCOTTY/2017

Mfr's Report Date: July 30, 2019

NHTSA Campaign Number: 19V-560

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 13

Problem Description:

Gulf Stream Coach, Inc. (Gulf Stream) is recalling certain 2017 Serro Scotty S14 RBR travel trailers. The Federal Placard label indicates an incorrect Gross Vehicle Weight Rating (GVWR).

Consequence:

Incorrect GVWR information may result in the trailer being overloaded, affecting the tires or the vehicle's handling, thereby increasing the risk of a crash.

Remedy:

Gulf Stream will notify owners, and dealers will replace the Federal Placard label, free of charge. The recall is expected to begin in August 2019. Owners may contact Gulf Stream customer service at 1-800-289-8787. Gulf Stream's number for this recall is GS072619.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please verify that the remedy of these vehicles will include looking for and repairing any tire damage that may have occurred from being overloaded.

The population of affected vehicles at the top of the filing is 13 travel trailers, however, in the remedy section you state that only 12 trailers were manufactured. Please explain the discrepancy.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement