



---

## **New Safety Recall Advanced Communication – V83**

FCA US LLC (FCA US) has announced a safety recall on a certain 2019 Model Year (DS) RAM 1500 Pickup vehicle.

VINs identified as being involved in this campaign are currently live and searchable.  
**Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

### **REASON FOR THIS SAFETY RECALL**

The above vehicle may have been built with an instrument cluster which may, under certain circumstances, become non-operational. This condition may result in the lack of activation of warning chimes, messages, and gauges. Failure to illuminate telltales as appropriate may prevent the operator from receiving information regarding the status of the vehicle systems, and can cause a vehicle crash without warning.

The condition described does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No.101 S5.3, which requires vehicles to illuminate telltales and their identification sufficiently to make them visible to the driver under daylight and nighttime driving conditions.

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall to replace or update the software in the instrument panel cluster. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in January, 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.