



New Safety Recall Advanced Communication – V83

FCA US LLC (FCA US) has announced a safety recall on a certain 2019 Model Year (DS) RAM 1500 Pickup vehicle.

REASON FOR THIS SAFETY RECALL

The above vehicle may have been built with an instrument cluster which may, under certain circumstances, become non-operational. This condition may result in the lack of activation of warning chimes, messages, and gauges. Failure to illuminate telltales as appropriate may prevent the operator from receiving information regarding the status of the vehicle systems, and can cause a vehicle crash without warning.

The condition described does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No.101 S5.3, which requires vehicles to illuminate telltales and their identification sufficiently to make them visible to the driver under daylight and nighttime driving conditions.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the instrument panel cluster. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC