



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 5, 2019

Ms. Jennifer Shute  
Sr Mgr Safety Recall Execution  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
CIMS 482-00-91  
Auburn Hills, MI 48326

NEF-150SS  
19V-556

**Subject:** Driver Warnings May Not Illuminate/FMVSS 101

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

RAM/1500/2019

**Mfr's Report Date:** July 26, 2019

**NHTSA Campaign Number:** 19V-556

**Components:**

ELECTRICAL SYSTEM: INSTRUMENT PANEL

**Potential Number of Units Affected:** 1

**Problem Description:**

Chrysler (FCA US LLC) is recalling one 2019 Ram 1500 vehicle. The instrument cluster may not properly illuminate driver warnings. As such, this vehicle fails to conform with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 101, "Control and Displays."

**Consequence:**

Failure of the instrument cluster to properly illuminate may prevent the driver from receiving warnings about the vehicle's systems and increase the risk of crash.

**Remedy:**

Chrysler will notify the owner, and a dealer will replace the instrument cluster, free of charge. The recall is expected to begin September 13, 2019. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is V83.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

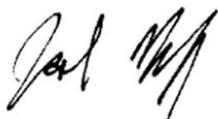
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement