

# Part 573 Safety Recall Report

# 19V-555

**Manufacturer Name :** Forest River, Inc.**Submission Date :** AUG 01, 2019**NHTSA Recall No. :** 19V-555**Manufacturer Recall No. :** 05-1060**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 484

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2013-2019 Forest River Inc. Starcraft Senator II, Candidate II, Senator II HD, Starcraft Allstar, Starcraft Allstar XL, Starcraft Starlight

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : From inception escape roof-hatch Using production records, Forest River was able to determine the affected population.

**STARCRAFT:**

ALLSTAR	ST2906C	2018	3
ALLSTAR	ST2906C	2016	1
ALLSTAR	ST2908C	2018	1
ALLSTAR	ST2908C	2014	3
ALLSTAR	ST2908C	2015	1
ALLSTAR	ST2908C	2016	18
ALLSTAR	ST2908C	2017	3
ALLSTAR	ST2908C	2013	20
ALLSTAR	ST2909C	2014	7
ALLSTAR	ST2910C	2018	12
ALLSTAR	ST2910C	2014	2
ALLSTAR	ST2910C	2015	9
ALLSTAR	ST2910C	2016	25
ALLSTAR	ST2910C	2017	21
ALLSTAR	ST2910C	2013	30
ALLSTAR	ST2914C	2015	1
ALLSTAR	ST2914C	2011	1
ALLSTAR	ST2928C	2015	2
ALLSTAR	ST2940C	2018	7
ALLSTAR	ST2940C	2014	2
ALLSTAR	ST2940C	2015	3
ALLSTAR	ST2940C	2016	12
ALLSTAR	ST2940C	2017	14

ALLSTAR	ST2940C	2013	2
ALLSTAR	ST2941C	2013	1
ALLSTAR	ST2960C	2018	4
ALLSTAR	ST2960C	2019	4
ALLSTAR	ST2964C	2017	6
ALLSTAR XL	ST22905	2013	5
ALLSTAR XL	ST22917C	2019	3
ALLSTAR XL	ST22920C	2013	4
CANDIDATE II	ST69928C	2017	1
SENATOR II	ST2999C	2014	2
SENATOR II	ST2999C	2015	30
SENATOR II	ST69922	2014	3
SENATOR II	ST69922C	2016	5
SENATOR II	ST69923C	2018	2
SENATOR II	ST69923C	2017	3
SENATOR II	ST69925	2014	2
SENATOR II	ST69925	2015	1
SENATOR II	ST69931C	2017	1
SENATOR II HD	ST79905C	2018	6
STARLITE	ST2921C	2018	2
STARLITE	ST2921C	2015	10
STARLITE	ST2921C	2016	39
STARLITE	ST2942C	2018	32
STARLITE	ST2942C	2016	1
STARLITE	ST2942C	2017	26
STARLITE	ST2942C	2019	35
STARLITE	ST2970C	2016	2
STARLITE	ST2972C	2017	2
STARLITE	ST2998C	2018	35
STARLITE	ST2998C	2015	5
STARLITE	ST2998C	2016	5
STARLITE	ST2998C	2017	7

Production Dates : APR 04, 2011 - JUN 19, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

### Description of Defect :

Description of the Defect : According to the notice received from Safe Fleet, The handle that is used to open the hatch may break causing the hatch to not open.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to the notice received from Safe Fleet, If the handle breaks the hatch will not open making it difficult to escape from that exit point during an emergency which can result in injury or death.

Description of the Cause : According to the notice received from Safe Fleet, the latch handle was found to have porosity in the steel shaft, which causes voids in the material.

Identification of Any Warning None  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : Safe Fleet  
Address : 6800 East 163rd Street  
Belton MISSOURI 64012  
Country : United States

## Chronology :

On July 16, 2019, Forest River was made aware by Safe Fleet of a concern of two handles breaking during vehicle inspections. According to the notice received from Safe Fleet, Inspections and testing was performed by Safe Fleet and it was found that there was substantial porosity in the shaft that connects the handle to the latch. On July 16, 2019, Forest River's manufacturing plant started reviewing purchasing and production records. On July 22, 2019, Forest River was able to determine the use of the roof hatch in certain transit buses. On July 26, 2019, Forest Rivers Corporate Recall Committee voted to recall

## Description of Remedy :

Description of Remedy Program : Forest River, in conjunction with Safe Fleet, will provide a new latch handle(s), and labor to replace free of charge to dealers. A Forest River Dealer must perform the repair.

What is the Forest River Customer Service Phone Number? (800)  
748-3440

How Remedy Component Differs from Recalled Component : The new latch handle shaft will have the correct amount of hardness.  
PN 05-004-003 Hatch-Prolo, VT White 92”R  
PN 05-004-016 Hatch-Prolo LT Grey 92” VLK CH545 ENG

Identify How/When Recall Condition was Corrected in Production : This was corrected in production the week of July 16, 2019

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 13, 2019 - SEP 13, 2019

Planned Owner Notification Date : SEP 13, 2019 - SEP 13, 2019

\* NR - Not Reported