



Date: July 19, 2019

Subject: Recall & Stop Sale notice for Ford MXVs with Tilt n Go Seating

Dear BraunAbility Dealer,

BraunAbility is taking the necessary steps to initiate a voluntary recall on certain Ford Explorer MXV wheelchair accessible vehicles manufactured with Tilt n Go seating. The necessary steps are being taken to file the recall notice with NHTSA and we are proactively communicating this information to you. This notification is to inform you to take the necessary steps to place a **stop sale** on any affected Ford MXV wheelchair accessible vehicle(s) you may have in inventory.

A VIN list has been provided but we advise taking inventory of all unsold MXV vehicles in your possession and using the BraunAbility [Recall LookUp](#) located on BraunAbility Connect, to determine if a vehicle is affected by this recall. Any Ford MXV shipped after June 10, 2019 is not impacted and is reflected appropriately on the Recall LookUp. If any unit(s) identified in the VIN list we provided are no longer in your unsold inventory, no action is required by your dealership at this time. BraunAbility will notify the current owner of the vehicle using the NHTSA notification process.

Important: Federal law (United States Code Title 49, section 30112) requires you to complete the recall service on any new motor vehicle when it is known the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety.

Cause: The Tilt n Go seat switch is located in an area vulnerable to prolonged engagement by equipment located in the 2nd row and/or by items placed in the backseat pocket.

Concern: The Tilt n Go seat switch, when engaged for a prolonged period of time, may degrade the wiring leading to the solenoid.

Correction: Dealers will install relay timer kit 508947KS by following the installation instructions outlined in Service Bulletin 508949 REV B. The relay timer will limit the time the solenoid will be energized to 1 second.

Note: We currently have limited inventory of this recall part in stock.

Please know the safety and reliability of our products are of paramount importance to BraunAbility and by taking this proactive measure we hope it demonstrates our commitment to you and the customers we serve.

Sincerely,
Rick Nelson

A handwritten signature in black ink that reads 'Rick Nelson'.

Director of Customer Care & Aftersales
BraunAbility