

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 31, 2019

Ms. Helen Riehle Safety Integrity and Recall Manager BMW of North America, LLC 300 Chestnut Ridge Road Woodcliff Lake, NJ 07677

19V-541

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

Subject: Loose Wheel Bolts May Cause Wheel to Detach

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BMW/X5/2019 BMW/X7/2019

Mfr's Report Date: July 23, 2019

NHTSA Campaign Number: 19V-541

Components:

WHEELS:LUGS/NUTS/BOLTS

Potential Number of Units Affected: 5

Problem Description:

BMW of North America, LLC (BMW) is recalling certain 2019 X5 xDrive50i and X7 xDrive40i vehicles. The left side wheel bolts may have been insufficiently tightened and may loosen over time.

Consequence:

Loose bolts may allow a wheel to detach from the vehicle, increasing the risk of a crash.

Remedy:

BMW will notify owners, and dealers will replace and tighten the left side wheel bolts, free of charge. The recall is expected to begin September 16, 2019. Owners may contact BMW customer service at 1-800-525-7417.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations Enforcement

