



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 31, 2019

Mr. Greg Gunther
Department Manager VCA
Mercedes-Benz USA, LLC.
13470 International Parkway
Jacksonville, FL 32218

NEF-150JK
19V-540

Subject: Active Brake Assist May Not Engage

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/AMG GT 53/2019
MERCEDES BENZ/C300/2019
MERCEDES BENZ/C43 AMG/2019
MERCEDES BENZ/C63 AMG/2019
MERCEDES BENZ/CLS450/2019
MERCEDES BENZ/CLS53/2019
MERCEDES BENZ/E300/2019
MERCEDES BENZ/E450/2019
MERCEDES BENZ/E53/2019
MERCEDES BENZ/E63S AMG/2019
MERCEDES BENZ/GLC300/2020
MERCEDES BENZ/GLE350/2020
MERCEDES BENZ/S450/2019
MERCEDES BENZ/S560/2019
MERCEDES BENZ/S63 AMG/2019
MERCEDES BENZ/S65 AMG/2019
MERCEDES-BENZ/GLE450/2020

Mfr's Report Date: July 19, 2019

NHTSA Campaign Number: 19V-540

Components:

FORWARD COLLISION AVOIDANCE: SENSING SYSTEM: RADAR

Potential Number of Units Affected: 1,957

Problem Description:

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain 2019 C300 Cabrio, C300A Cabrio 4MATIC, C300 Coupe, C300 Coupe 4MATIC, C300, C300 4MATIC, C43 AMG Cabrio 4MATIC, C43 AMG Coupe 4MATIC, C43 AMG 4MATIC, C63 AMG Cabrio, C63S AMG Cabrio, C63 AMG Coupe, C63S AMG Coupe, C63 AMG, C63S AMG, CLS450, CLS450 4MATIC, CLS53 AMG

4MATIC, E300, E300 4MATIC, E450 Cabrio, E450 Cabrio 4MATIC, E450 Coupe, E450 Coupe 4MATIC, E450 Wagon 4MATIC, E450 4MATIC, E53 AMG Cabrio 4MATIC, E53 AMG Coupe 4MATIC, E53 AMG 4MATIC, E63S AMG 4MATIC, E63S AMG Wagon 4MATIC, S450, S450 4MATIC, S560 Cabrio, S560 Coupe 4MATIC, S560, S560 4MATIC, S560 4MATIC Maybach, S63 AMG Cabrio 4MATIC, S63 AMG Coupe 4MATIC, S63 AMG 4MATIC, S65 AMG Cabrio, S65 AMG, and AMG GT53 Coupe 4MATIC vehicles, and 2020 GLC300 Coupe 4MATIC, GLE350 4MATIC, and GLE450 4MATIC vehicles equipped with the Driver Assistance Package. A software error in the radar sensor control unit may impair the functionality of the Active Brake Assist.

Consequence:

An impaired Active Brake Assist may not automatically apply partial or full braking as expected, increasing the risk of a crash.

Remedy:

MBUSA will notify owners, and dealers will update the radar sensor control unit software, free of charge. The recall is expected to begin September 17, 2019. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:


You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement