



IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

A **NAVISTAR** COMPANY

MAILED

SEP 12 2019

Compliance Dept.

**IMPORTANT SAFETY RECALL 19512
NHTSA RECALL NO. 19V-534**

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2020 CE school bus models built 04/24/2019 thru 05/02/2019 with PSI gasoline or propane engine and C7 Body Control Module (BCM).

REASON FOR THIS RECALL

An unintended engine start could occur when the ignition key is in the run position and the transmission is in the park or neutral position.

RISK TO MOTOR VEHICLE SAFETY

If the ignition is in the run position during servicing, the engine could start unexpectedly while someone is working in the engine compartment which could result in personal injury.

DEFECT REMEDY

The remedy will involve the installation of an overlay harness and relay to provide electrical power to the starter solenoid. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 1 hour and 15 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

SEPTEMBER 2019

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 07/17/2018 thru 09/23/2019. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC