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September 13, 2019

This notice applies to your vehicle:

WPP

NHTSA Recall Number: 19V-533

URGENT SAFETY RECALL

This is an important Safety Recall. The remedy will be performed FREE OF CHARGE to you.

Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, Georgia 30354
T: (770) 290-3500
F: (770) 290-1500

IMPORTANT SAFETY RECALL (Interim Notice)

**Certain 2016 - 2017 Model Year Porsche Boxster, Cayman, Panamera and 911 Vehicles
AKB4 Recall - Airbag Control Unit**

Dear Mr. T

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect that relates to motor vehicle safety exists in certain Model Year 2016-2017 Porsche Boxster, Cayman, Panamera and 911 vehicles. Our records show that you are the owner of a vehicle affected by this recall.

What is the issue?

On some of the affected vehicles, an air bag control unit (ACU) may malfunction and unexpectedly deploy airbags and seat belt pretensioners, or prevent them from deploying in a crash. These conditions could increase the risk of crash, or injury severity in a crash.

What will Porsche do?

Porsche is preparing to conduct a safety recall to remedy your vehicle. Another letter will be sent to you as soon as the remedy is ready.

What should you do?

Please wait for our follow up letter to bring your vehicle in for a remedy. In the meantime, **if the red Air Bag Warning Lamp is illuminated in your vehicle, please immediately call your Porsche dealer for an appointment.**

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt.

If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply Card and mail it to us so we can update our records.

Please be aware that if, after we have notified you that replacement parts for your vehicle are available, you require any assistance in making an appointment to have this recall performed, please call or write:

Porsche Cars North America, Inc.
Attn: Customer Commitment Department
One Porsche Drive
Atlanta, GA 30354
1-800-PORSCHE
customer.commitment@porsche.us

If you believe that the dealer or Porsche has failed or is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to: <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,
Porsche Cars North America, Inc.