



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 26, 2019

Mr. Ryan Cooney
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-150SS
19V-533

Subject: Air Bag ECU May Malfunction

Dear Mr. Cooney:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/911/2016-2017
PORSCHE/BOXSTER/2016-2017
PORSCHE/CAYMAN/2016
PORSCHE/PANAMERA/2016

Mfr's Report Date: July 17, 2019

NHTSA Campaign Number: 19V-533

Components:

AIR BAGS: AIR BAG CONTROL MODULE

Potential Number of Units Affected: 7,517

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2016-2017 911 and Boxster, 2016 Cayman and Panamera vehicles. The air bag Electronic Control Unit (ECU) may have a defective power supply capacitor that can result in air bag deactivation or inadvertent deployment of the air bags.

Consequence:

Deactivated air bags increase the risk of injury. Inadvertent deployment of the air bags increases the risk of a crash.

Remedy:

Porsche will notify owners, and dealers will install new software and replace the air bag ECU as necessary, free of charge. The recall is expected to begin September 15, 2019. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AKB4.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement