



07/23/19

NHTSA Campaign 19V527

IMPORTANT SAFETY RECALL 19V-527

This notice applies to your vehicle with VIN 3C7WRMD [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

Subject: SAFETY RECALL
Defect: Your Brake Transmission Interlock (BTSI) locking pin is being recalled
Contact Fiat Chrysler Automobiles US LLC (FCA) immediately

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ameritrans Bus, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2013 -2016 Ameritrans Dodge Ram 5500 (R Series) vehicles. This recall applies to certain vehicles equipped with a column shift automatic transmission. This safety recall does not affect vehicles equipped with a rotary or floor shifter or manual transmission. The Brake Transmission Shift Interlock (BTSI) locking pin on your vehicle may become stuck in the open position. A BTSI locking pin stuck in the open position may allow the transmission to be shifted out of PARK and to any gear position without depression of the brake pedal and/or without the key in the ignition, if a key is applicable. The ability to shift the transmission out of the PARK position without a key in the ignition or a brake pedal application, increases the risk for an unintended vehicle rollaway that may result in a vehicle crash or injury without prior warning.

WARNING: Never use the PARK position as a substitute for the parking brake. Always apply the parking brake fully when parked to guard against vehicle movement and possible injury or damage. Refer to your owner's manual for additional information regarding proper parking brake usage.

Our records indicate that you are the owner on record for the bus with VIN 3C7WRMDL4GG193872 affected by this Safety Recall.

Please contact FCA at the following address and/or number to schedule an appointment to have the recall performed. FCA will repair your vehicle free of charge.

To do this, your dealer will inspect the BTSI operation and replace if necessary. The Body Control Module (BCM) software will also be updated. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit. Please be aware that these steps may require more time. The estimated repair time is two hours.



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FCA Customer Assistance
PO Box 21-8004
Auburn Hills, MI 48321-8007

For arrangements, additional information, or if you do not operate any of the above coaches, please contact us at:

Ameritrans Bus, Inc., c/o ABC Bus, Inc.
1506 30th Street NW
Faribault, MN 55021
Phone: 800-222-2871

If you believe that Ameritrans Bus, Inc. have failed to remedy the defect without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of the pre-notification remedy of the problem associated with this recall.

If any additional information is needed, please feel free to contact Ameritrans Bus, Inc. at 800-222-2871.

Ameritrans bus, Inc. apologizes for any inconvenience this may cause, however this action is taken in the interest of your safety and continued satisfaction with our vehicles.