

## **Subarunet Announcement**

**To: All Subaru Retailers**

**From: Subaru of America, Inc.**

**Date: July 2, 2019**

### **NEW Subaru Safety Recall/STOP SALE: WUI-94 Propeller Shaft Replacement**

Subaru of America, Inc. (Subaru) is recalling certain 2019 model year Ascent vehicles, due to a potential propeller shaft carrier mounting bolt tightening torque issue. A total of 166 U.S. vehicles will be affected by this recall. The repair will involve replacing the propeller shaft and related bolts in all potentially affected vehicles.

#### ***Affected Vehicles***

Model Year	Carline	Production Date Range	Vehicle count
2019	Ascent	June 7, 2019 – June 11, 2019	166

Not all vehicles in the production range listed above are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair. This information is now available.

#### ***Service, Parts, and Claim Instructions***

For detailed service, parts, and claim information, please refer to the WUI-94 Product Campaign Bulletin on STIS.

***Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$21,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.***

#### ***Retailer Responsibility***

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures, once they are available, to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

***Owner Notification***

Subaru will notify affected vehicle owners by first class mail within 60 days. Owners with a valid email address on file will also be notified by email. Retailers will be advised when the notification is scheduled.