

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: July 22, 2019

UPDATE Subaru Safety Recall/STOP SALE: WUI-94 Propeller Shaft Replacement

Owner Notification

Owner notification is scheduled for July 26, 2019. Subaru will notify affected vehicle owners by first class mail. Owners with a valid email address on file will also be notified by email.

Subaru of America, Inc. (Subaru) is recalling certain 2019 model year Ascent vehicles, due to a potential propeller shaft carrier mounting bolt tightening torque issue. A total of 166 U.S. vehicles will be affected by this recall. The repair will involve replacing the propeller shaft and related bolts in all potentially affected vehicles.

Affected Vehicles

Model Year	Carline	Production Date Range	Vehicle count
2019	Ascent	June 8, 2019 – June 11, 2019	166

Not all vehicles in the production range listed above are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair. This information is now available.

Reason for this Recall

The mounting surfaces for the propeller shaft center support brace bolts may have been painted in error during the manufacturing process. If these mounting surfaces are painted, the bolts may not maintain the specified torque. If both of the center support bolts completely come out due to continuous vibration, the front end of the propeller shaft could separate, increasing the risk of a crash.

Service, Parts, and Claim Instructions

For detailed service, parts, and claim information, please refer to the WUI-94 Product Campaign Bulletin on STIS.

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$21,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures, once they are available, to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.