

Hampton & Sunset Recall



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SAFETY ADVISORY 19-357,
,**Safety Recall:****US: 19V-517****CAN: 2019-339**

Dear

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020 Crossroads Hampton and Sunset Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population have a breakaway switch that is nonfunctional. Under certain conditions during travel, if the trailer becomes detached from the tow vehicle, the breakaway switch will not activate the brakes leading to an increased risk of personal injury. The remedy is to move the wiring from the charge line to the brakes at the 7-way junction box. The vehicles included in the recall are:

2020 Hampton Travel Trailers**Models 364MBL, 370FDL, 371FKL, 372FDB, 373RDD, 374BAR****Serial Number Range: L5330000 - L5330079****2020 Sunset Travel Trailers****Models 185RK, 186BH, 212RB, 222RB, 242BH, 251RK, 253RB, 259RL, 260SI, 262BH, 272BH, 285CK, 288BH, 289QB, 291RK, 330SI, 331BH, 336BH****Serial Number Range: L5350204 - L5350608*****VINs in Your Inventory***

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 19-357.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of the Safety Advisory 19-357](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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