

Part 573 Safety Recall Report

19V-517

Manufacturer Name : Keystone RV Company**Submission Date :** JUL 09, 2019**NHTSA Recall No. :** 19V-517**Manufacturer Recall No. :** 19-357**Manufacturer Information :****Population :**

Manufacturer Name : Keystone RV Company

Number of potentially involved : 485

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Estimated percentage with defect : 100 %

Company phone : 574-535-2100

Vehicle Information :Vehicle 1 : 2020-2020 Crossroads Hampton - 364MBL, 370FDL, 371FKL, 372FDB, 373RDD,
374BAR

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models use a safety breakaway switch.
Model Hampton 80 units.

Production Dates : APR 25, 2019 - MAY 08, 2019

VIN Range 1 : Begin : 4YDT36425L5330000 End : 4YDT37423L5330079 ☒ Not sequentialVehicle 2 : 2020-2020 Crossroads Sunset - 185RK, 186BH, 212RB, 222RB, 242BH, 251RK,
253RB, 259RL, 260SI, 262BH, 272BH, 285CK, 288BH, 289QB, 291RK, 330SI, 331BH,
336BH

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models use a safety breakaway switch.
Model Sunset 405 units.

Production Dates : APR 23, 2019 - JUN 25, 2019

VIN Range 1 : Begin : 4YDT26223L5350204 End : 4YDT26225L5350608 ☒ Not sequential**Description of Defect :**Description of the Defect : It has been decided that the vehicles in the recall population have a breakaway
switch that is nonfunctional.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during travel, if the trailer becomes detached from the tow vehicle, the breakaway switch will not activate the brakes leading to an increased risk of personal injury.

Description of the Cause : The breakaway switch wires are both connected to the 12 VDC battery positive and not connected to the brakes.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

7/2/2019 – Report was made through a warranty claim that the breakaway switch was not connected to the brakes.

7/3/2019 – Investigation opened. All affected Hampton and Sunset units were put on hold and the breakaway wiring was inspected.

7/3/2019 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to move the wiring from the charge line to the brakes at the 7-way junction box. Manufacturer Reimbursement Plan on file as of 10/25/2018. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The wiring connections for the breakaway switch must be changed for the component to work.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles

Planned Dealer Notification Date :

by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

AUG 05, 2019 - AUG 05, 2019

Planned Owner Notification Date :

AUG 05, 2019 - AUG 05, 2019

* NR - Not Reported