OMB Control No.: 2127-0004

Part 573 Safety Recall Report

19V-509

Manufacturer Name: Volvo Trucks North America

NHTSA Recall No.: 19V-509

Manufacturer Recall No.: RVXX1903



Manufacturer Information:

Manufacturer Name: Volvo Trucks North America

Address: 7900 National Service Road

Greensboro NC 27409

Company phone: 800 528 6586

Population:

Number of potentially involved: 235 Estimated percentage with defect: 1 %

Vehicle Information:

Vehicle 1: 2018-2020 Volvo VAH, VHD, VNL, and VNR

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : DIESEL

Descriptive Information: Certain 2018-2020 VAH, VHD, VNL, and VNR model vehicles manufactured from June

13, 2017 through March 28, 2019

Vehicles were selected based on the vehicle configuration.

Production Dates: JUN 13, 2017 - APR 28, 2019

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Defect:

Description of the Defect: On certain vehicles, the fuse used in a transmission circuit has a rating that is

lower than what is required.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: As a result, the fuse can open under normal operating conditions and cause

the transmission to not shift. This does not affect the brake system; however,

under certain conditions this may contribute to a vehicle crash.

Volvo has not received any reports of vehicle crashes as a result of this defect. Volvo is taking the proactive measure to conduct a voluntary safety recall to protect our customers and other road users from the potential risk related to

the defect.

Description of the Cause: Design chart incorrect.

Identification of Any Warning None that can Occur:

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

April 1, 2019 Potential safety-related issue identified and reported to Volvo Product Safety Working Group (PSWG).

April 26, 2019 Investigation opened based on review of field data.

June 10, 2019 Investigation complete

June 19, 2019 Scope identified

June 26, 2019 Volvo Product Safety Committee meets and determines that a safety-related defect exists.

Volvo submits defect report to NHTSA and informs that a voluntary safety recall will be July 2, 2019 released to address the potential issue.

Description of Remedy:

Description of Remedy Program: The vehicles will be inspected to see what fuse is instated. The fuse will be

replaced if the rating is incorrect. Pre-notification remedies will be address

according to Volvo's reimbursement plan that is on file with NHTSA.

How Remedy Component Differs The fuse is correctly sized. Fuse should be rated at 30 amps. A 5 amp fuse

from Recalled Component: may have been installed

Identify How/When Recall Condition Clean point with the correct fuse is April 28, 2019 for the configuration in

was Corrected in Production: question.

Recall Schedule:

Description of Recall Schedule: Dealers will be notified by July 12, 2019. Owner notification and repairs

will begin by August 19, 2019

Planned Dealer Notification Date : JUL 12, 2019 - JUL 12, 2019 Planned Owner Notification Date : AUG 19, 2019 - AUG 19, 2019

* NR - Not Reported