

# Part 573 Safety Recall Report

# 19V-505

**Manufacturer Name :** Forest River, Inc.**Submission Date :** JUL 01, 2019**NHTSA Recall No. :** 19V-505**Manufacturer Recall No. :** 65-1046**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 63

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2019-2019 Forest River Inc. Rockport Work Trucks

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : The plant found that the controller was wired incorrectly by a new employee not following manufacturing standard procedures.

RPAF1066WN-65 2

RPAF1266W-65 1

RPAF1266WGM65 41

RPAF1266WN-65 17

RPAF1268078W65 1

RPAF1666W-65 1

Production Dates : OCT 22, 2018 - JUN 25, 2019

VIN Range 1 : Begin : NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The optional brake controller was installed improperly, which doesn't allow the brake controller to activate the trailer brakes upon compression of the vehicles brake pedal.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An increased risk of a crash if the vehicle is towing a trailer.

Description of the Cause : The manufacturing plant did not follow the installation instructions of the optional brake controller.

Identification of Any Warning that can Occur : None

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

On 6/25/2019 Forest River's Rockport Manufacturing Plant received consumer complaint that the optional brake controller that was installed failed. Upon inspection, the plant found that the controller was wired incorrectly.

Rockport immediately contacted Forest River's Office of Corporate Compliance and along with the Manufacturing plant began reviewing production records which identified Rockport's built during the period of when an employee changeover occurred and the correct wiring procedure was not being followed.

On 6/28/2019 Forest River's Corporate recall committee voted to recall

## Description of Remedy :

Description of Remedy Program : Forest River will provide a new brake controller, wiring instructions, and labor free of charge to consumers. A Forest River Dealer will perform the repair.

What is the Forest River Customer Service Phone Number? 574-327-2392

How Remedy Component Differs from Recalled Component : The controller will be replaced with new and wired correctly. No change in part #  
Part # T80550 – Trailer Brake Controller

Identify How/When Recall Condition was Corrected in Production : The Manufacturing plant corrected this during the week of 6/25/2019

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 07, 2019 - AUG 07, 2019

Planned Owner Notification Date : AUG 07, 2019 - AUG 07, 2019

\* NR - Not Reported