View Message

Sent on	06	28	2019	Expires on	09	16	2019
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Stop Sale/Safety Recall:01-15 Multi-Model Honda Dri. and Pass. Front Airbag Infl						

DATE: June 28, 2019

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: Stop Sale/Safety Recall: 2001-2015 Multi-Model Honda Driver and Passenger Frontal Airbag Inflator

Yesterday, June 27, 2019, American Honda notified NHTSA of a stop sale and safety recall for certain model year 2001-2015 Honda vehicles to address concerns related to specific Takata driver's and passenger's frontal airbag inflators that could potentially rupture in a crash due to prolonged temperature cycling and environmental moisture. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

Click Here to view a special message from Yoshihisa Takatsuka, Senior Vice President of Parts, Service & Technical Operations.

BACKGROUND

In accordance with the five-phased recall of Takata non-desiccated airbag inflators established by NHTSA in May 2016 (refer to the attached document outlining NHTSA's overall plan (click <u>here</u>)), American Honda has proactively expanded the Takata inflator recall ahead of NHTSA's planned timing. The vehicles involved in this phase of the recall were repaired with like-for-like replacement inflator parts in the early stages of the current driver's and passenger's frontal airbag inflator recalls (service bulletins 15-040, 15-067, 16-016, 17-010, 16-047, 16-048, 17-001, 17-002, 18-002, 18-003, 18-099 and 18-098) or as part of a service repair that involved a replacement airbag module using Takata non-desiccated inflators. Over-pressurization in an inflator during airbag deployment could cause the inflator to rupture and eject sharp metal fragments into the cabin, increasing the risk of injury or death.

<u>REPAIR</u>

Vehicles affected by service bulletins 19-076, 19-079, 19-080 and/or 19-081 require removal and replacement of the driver's and/or passenger's frontal airbag inflator.

<u>PARTS</u>

Parts to support the repair of vehicles affected by this phase of the recall are available through normal airbag inflator ordering process. Replacement inflators will also continue to be offered on Parts Auto Ship.

Note: No new part numbers have been added through this action; service bulletins **19-076**, 19-079, 19-080 and, 19-081 reference inflators already available under previous recalls.

SERVICE BULLETIN

Service bulletins 19-076: Safety Recall: Front Passenger's Airbag Inflator Can Be Over-Pressurized (Phase 5), 19-079: Safety Recall: Takata Front Passenger's Airbag Inflator (Phase 5), 19-080: Safety Recall: Driver's Airbag Inflator Can Be Over-Pressurized and 19-081: Safety Recall: Takata Driver's Airbag Inflator have beenposted to the Service Information System as of Friday, June 28, 2019. These include parts, repair, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to complete initial customer notification in August 2019.

For more information about these inflator recalls, go to <u>www.safercar.gov</u> and use keyword TAKATA.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.