



MAZDA DEALER EMAIL

June 28, 2019

Attention: Mazda General, Parts and Service Managers

Subject: 2016 Mazda MX-5 Undercover Welding Concern Recall Campaign 3619F

Mazda Motor Corporation has decided to conduct a Safety Recall Campaign on certain 2016 Mazda MX-5 vehicles, produced from May 26, 2015 through July 6, 2015 affecting 2,476 US and U.S. Territory vehicles.

Action Required:

As a reminder, all vehicles under this recall will show as "Not Launched" status in eMDCS, and can be repaired once parts and warranty information is available on MGSS by July 6th. After repairs, please hold the recall claim until the parts and warranty information is available on MGSS, approximately July 6th.

Concern Outline:

On certain subject vehicles, the metal bracket on the undercover may separate from the vehicle while driving. In the worst case, the metal bracket may fall off from the vehicle, creating a road hazard for other users, increasing the risk of a crash.

Causal factor: The welding strength between the undercover and metal bracket is insufficient.

Affected Vehicles:

Model	Subject VIN range	Subject production date range
2016 MX-5	JM1 ND**** G0 100680 – 103315	From May 26, 2015 through July 6, 2015

Owner Notification:

Mazda will notify owners of affected vehicles by first class mail no later than August 23, 2019. Owners will be asked to bring their vehicle to the nearest Mazda dealership for repairs.

Important Safety Notice: The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures.

Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Parts and Warranty information, Repair procedures will post on MGSS (Mazda Global Service Support) websites via MXConnect as soon as available, approximately July 6, 2019.
2. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
3. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.
4. Vehicles will display in eMDCS as "Not Launched" on June 29, 2019. Once Parts and Repair procedures are posted, repairs can be completed any used in-stock units as well as customer vehicles that exhibit the condition or that cannot wait.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Protect What is Important to You

Mazda North American Operations

Sincerely,

Hideo Takashima
Director, Technical Services Division
Mazda North American Operations