



MAZDA DEALER EMAIL

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August 1, 2019

**Attention:** Mazda General, Parts and Service Managers

**Subject:** Launch of Safety Recall 3619F - 2016 MX-5 – Undercover Welding Concern

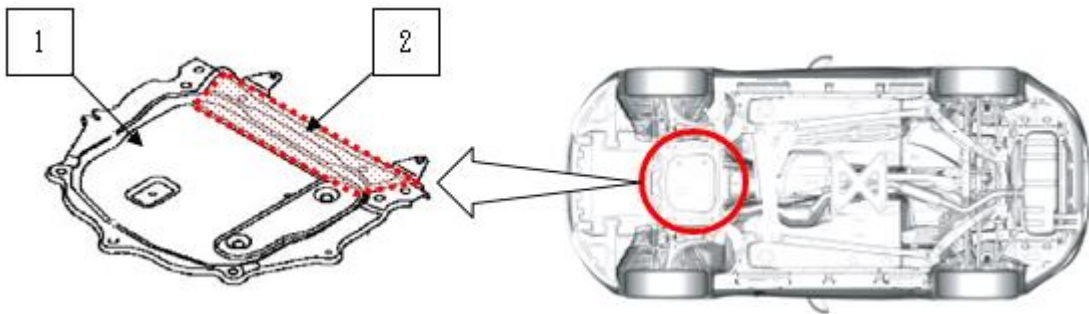
Mazda Motor Corporation has decided to conduct a Safety Recall Campaign on certain 2016 MX-5 vehicles, affecting 2,476 U.S. and U.S. Territory vehicles.

**Affected Vehicles:**

Model	Subject VIN range	Subject production date range
2016MY MX-5	JM1 ND**** G0 100680 – 103315	From May 26, 2015 through July 6, 2015

**Concern Outline:**

On certain subject vehicles, the metal bracket on the undercover skid plate may separate from the vehicle while driving, due to insufficient welding strength between the undercover and metal bracket. This could result in the metal bracket falling off the vehicle, creating a road hazard for other users, and increasing the risk of a crash.



- 1. Under cover
- 2. Bracket

**Owner Notification:**

Mazda will notify 2,640 owners of affected vehicles by first class mail on August 2, 2019. Owners will be asked to bring their vehicle to the nearest Mazda dealership for repairs.

**Important Safety Notice:** The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Parts and Warranty information, Repair procedures and the Owner Letter are posted on MGSS (Mazda Global Service Support) websites via MXConnect.
2. Parts and Warranty information is also available in eMDCS.
3. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
4. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

**Protect What is Important to You**

Mazda North American Operations

Sincerely,

Travis Young  
Manager, Recalls - Technical Services Division  
Mazda North American Operations