



IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

MAILED

SEP 23 2019

Compliance Dept.

A **NAVISTAR** COMPANY

IMPORTANT SAFETY RECALL 19511 NHTSA RECALL NO. 19V-479

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2011 CE model commercial buses built 7 April 2010 thru 11 June 2010 with non-retractable passenger two-point lap belts by Amsafe/Shield.

REASON FOR THIS RECALL

Long term cycle fatigue (buckling and unbuckling the seat belt) may cause the plastic fingers on the male portion of the buckle to crack and break off resulting in an increase in force necessary to latch the seat belt buckle.

RISK TO MOTOR VEHICLE SAFETY

All bus seats provide a safe environment regardless of belt availability. However, in certain crashes, a risk of injury could be impacted without the ability to properly latch the belt.

DEFECT REMEDY

The repair will involve replacement of seat belt assemblies that have not already been replaced with the center push buckles. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to 1 hour 30 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You

SEPTEMBER 2019

can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 06/21/2018 thru 10/03/2019. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC