



IC Bus, LLC  
2701 Navistar Drive  
Lisle, IL 60532 USA

navistar.com

**MAILED**

**AUG 16 2019**

**Compliance Dept.**

**A NAVISTAR COMPANY**

**IMPORTANT SAFETY RECALL 19511  
INTERIM NOTICE  
NHTSA RECALL NO. 19V-479**

**AUGUST 2019**

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2011 CE model commercial buses built 7 April 2010 thru 11 June 2010 with non-retractable passenger two-point lap belts by Amsafe/Shield.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**IF YOU NEED ASSISTANCE**

You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**

**REASON FOR THIS RECALL**

Long term cycle fatigue (buckling and unbuckling the seat belt) may cause the plastic fingers on the male portion of the buckle to crack and break off resulting in an increase in force necessary to latch the seat belt buckle.

**RISK TO MOTOR VEHICLE SAFETY**

All bus seats provide a safe environment regardless of belt availability. However, in certain crashes, a risk of injury could be impacted without the ability to properly latch the belt.

**DEFECT REMEDY**

A remedy has been determined and parts have been ordered. When parts become available, you will be notified of additional actions you should take.

**ACTIONS YOU SHOULD TAKE**

To minimize the potential occurrence of this defect, ensure belts are properly stowed on the seat cushion when not in use. Belts that slip through the seat base onto the floor are more prone to damage.