

Part 573 Safety Recall Report

19V-476

Manufacturer Name : Forest River, Inc.**Submission Date :** JUN 21, 2019**NHTSA Recall No. :** 19V-476**Manufacturer Recall No. :** 110-1035**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 2,114

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2020 Coachmen Chapparral, Chapparral Lite, Chapparral XLite

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On June 11, 2019 through June 14, 2019, OCC and the manufacturing plant began researching internal and external manufacturing drawings and schematics for these vehicles as well as codes and compliance regulations. On June 17, 2019 OCC and the plant arrived at a scope of vehicles in which are suspect.

2018 – 2020 Chaparral - CHF298RLS - 495

2018 – 2020 Chaparral - CHF373MBRB - 290

2017 – 2020 Chaparral - CHF391QSMB - 377

2017 – 2020 Chaparral - CHF392MBL - 452

2018 – 2020 Chaparral Lite - CLF285RLS - 240

2019 – 2020 Chaparral X Lite - CLF285X - 33

2018 – 2020 Shasta Phoenix - SPF285RLS - 34

2018 – 2020 Shasta Phoenix - SPF298RLS - 91

2017 – 2020 Shasta Phoenix - SPF392BL - 102

Production Dates : SEP 22, 2016 - JUN 13, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2017-2020 Shasta Phoenix SPF285RLS, SPF298RLS, SPF392BL

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : On June 11, 2019 through June 14, 2019, OCC and the manufacturing plant began researching internal and external manufacturing drawings and schematics for these vehicles as well as codes and compliance regulations. On June 17, 2019 OCC and the plant arrived at a scope of vehicles in which are suspect.

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2018 – 2020 Shasta Phoenix - SPF298RLS - 91
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Production Dates : SEP 22, 2016 - JUN 13, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The outside kitchen receptacles are not Ground Fault Circuit Interrupter ("GFCI") protected.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the outside kitchen receptacles are not Ground Fault Circuit Interrupter ("GFCI") protected, the condition may lead to an increased risk of electrocution, injury or death.

Description of the Cause : The 110V wiring practice was inconsistent with Forest River Manufacturing Standards.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On June 5, 2019 during a regularly scheduled audit of a Forest River - Coachmen fifth-wheel manufacturing plant, the corporate quality investigator discovered two receptacles inside an exterior kitchen that are exposed to the exterior of the vehicle. The same day, Forest River's Office of Corporate Compliance ("OCC") was notified and an investigation was opened.

On June 10, 2019 OCC visited the plant and was able to inspect a single vehicle with the concern. On June 11, 2019, OCC began reviewing warranty claims and customer complaints into the concern and found none. Further, on June 11, 2019 OCC spoke with the Corporate Quality Manager and Production Manager and identified additional potential vehicles with the same concern. June 11, 2019 through June 14, 2019, OCC and the manufacturing plant began researching internal and external manufacturing drawings and schematics for these vehicles as well as codes and compliance regulations. On June 17, 2019 OCC and the plant arrived at a scope of vehicles in which are suspect.

On June 21, 2019 Forest Rivers Corporate Recall Committee decided to recall the vehicles to address the concern.

Description of Remedy :

Description of Remedy Program : Forest River will provide remedy instructions, all parts, and labor free of charge to the consumer. An authorized Forest River dealer is required to perform the repair.

What is the Forest River Customer Service Phone Number? (574)
825-8360

How Remedy Component Differs from Recalled Component : The remedy component is a Ground Fault Circuit Interrupter ("GFCI") 110V receptacle that will be installed by a dealer in the exterior kitchen. This GFCI will replace a standard 110V receptacle.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected in production the week of June 14, 2019.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 31, 2019 - JUL 31, 2019

Planned Owner Notification Date : JUL 31, 2019 - JUL 31, 2019

* NR - Not Reported