



JULY 2019  
Safety Recall 19V-467  
Campaign Bulletin CB19-E-001

**IMPORTANT SAFETY RECALL**  
**FTR STEERING STOP JAM NUT REPLACEMENT – 19V-467**  
**(Transport Canada 2019-306)**

**To: Isuzu Commercial Truck Service Managers and Parts Managers**

This notice and Safety Recall bulletin CB19-E-001 with sample owner letters, are being sent to update you about Safety Recall – FTR Steering Stop Jam Nut Replacement in certain Isuzu commercial vehicles.

**AFFECTED VEHICLES**

- 2018-2020MY Isuzu FTR Vehicles Wholesaled Before June 19, 2019

**WHAT IS THE CONDITION?**

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in 2018, 2019 and 2020 model year FTR vehicles wholesaled before June 19, 2019. The jam nut for the steering stopper bolt on the left-front knuckle may loosen and allow the bolt to back away from the steering knuckle. This could result in an increase in the turning radius of the vehicle in left turns. A change in turning radius could make it difficult to make sharp turns. If the vehicle's turning radius is increased, there is an increased risk of a crash.

**CORRECTION**

Isuzu dealers will replace the existing left and right jam nuts with a Grade 8 jam nut, torque the nut to a new torque specification and apply Loctite to the nut and bolt. Where a bolt is damaged or missing the assembly will be replaced along with a Grade 8 jam nut. This service will be performed **free of charge**.

**VEHICLES INVOLVED**

Involved are 2018, 2019 and 2020 model year FTR vehicles wholesaled before June 19, 2019.

**OWNER NOTIFICATION**

OWNER NOTIFICATION WILL BEGIN JULY 19, 2019.

Please ensure that all appropriate personnel within your dealership are aware of this Safety Recall –FTR Steering Stop Jam Nut Replacement and that the necessary repairs are performed on all affected vehicles in your inventory per the above instructions.