



## **SAFETY RECALL NOTICE**

01/24/2020

[End User]

RE: Defect Recall Notification 19V-463

Dear [End User]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Farber Specialty Vehicles has decided that a possible defect which relates to motor vehicle safety exists with the Brake Lights on your vehicle. This recall is based on information provided to us by Whelen Engineering Company, Inc.

### **IMPORTANT!**

Your 2017 Ford F550 equipped with Whelen Brake Lights are being recalled Contact Whelen customer service at 1-860-718-2331 or Farber at 1-800-331-3188

#### **WHAT IS BEING RECALLED:**

Whelen Brake Lights M6BTT manufactured between November 1st, 2017 and May 16th, 2018

The affected units are:

#### **Vehicle Identification Number**

1FDUF5G [REDACTED]

#### **WHY IS IT BEING RECALLED:**

Farber Specialty Vehicles (Farber) is recalling certain 2017 Ford F-550 vehicles equipped with Whelen brake lights. Depending on the specific wiring of the vehicle, these brake lights may illuminate when the brake pedal has not been

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pressed. If the brake lights incorrectly illuminate, it can confuse other drivers, possibly increasing the risk of a crash.

**WHAT Whelen Engineering Company, Inc. WILL DO:**

Potentially affected vehicles need to be inspected and repaired as necessary. Whelen will, upon request, immediately provide free replacement products and support services to all customers affected by the recall. Owners may contact Whelen customer service at 1-860-718-2331.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures, please contact Whelen customer service at 1-860-718-2331.

We apologize for the inconvenience this safety recall will cause.

Sincerely,

Jason Mills  
Service Manager  
Farber Specialty Vehicles  
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