

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Water Ingress into Right Side of Passenger Compartment MY20 167 (GLE-Class)	DATE: July 12, 2019

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			July 12, 2019
Campaign No. :	NHTSA ID	Campaign Desc. :	Right Side Water Ingress
2019060007	19V459	19P6190203	
<p>This is to notify you of a new Recall Campaign regarding the potential for water ingress into the right side of the passenger compartment on 753 Model Year (“MY”) 2020 GLE-Class (167 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on July 12, 2019.</p>			
Background			
Issue	<p>Daimler AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020 GLE-Class vehicles (167 platform), a welding stud on the main floor may not have been welded according to specification. As a result, a small hole may be present in the main floor in the vehicle’s underbody. If the vehicle were to attempt to cross standing water over 15 inches deep, some water could enter the vehicle passenger compartment via the hole in the main floor on the right-side of the vehicle. If sufficient amounts of water enter the vehicle, several electrical contacts could be affected, impacting their functionality. Additionally, a risk of engine stalling cannot be ruled out, increasing the risk of a crash.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will seal the hole in the main floor on the affected vehicles.</p>		
Parts	<p>Parts are available and can be ordered as necessary.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2020		
Vehicle Model	GLE-Class		
Vehicle Populations			
Total Recall Population	753		
Total Vehicles in Dealer Inventory	23		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY20 GLE-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s)</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY20 GLE-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	<p>Customer letters will be mailed approximately one week after the remedy becomes available.</p>		
AOMS/SOMS	<p>AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.</p>		
Rental Fleet Partners	<p>This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.</p>		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2019060007, July 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLE-Class vehicles (167 platform)**
Model Year 2020
Rework weld studs on vehicle floor in right footwell

Daimler AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 GLE-Class vehicles (167 platform), a welding stud on the main floor may not have been welded according to specification. As a result, a small hole may be present in the main floor in the vehicle's underbody. If the vehicle were to attempt to cross standing water over 15 inches deep, some water could enter the vehicle passenger compartment via the hole in the main floor on the right-side of the vehicle. If sufficient amounts of water enter the vehicle, several electrical contacts could be affected, impacting their functionality. Additionally, a risk of engine stalling cannot be ruled out, increasing the risk of a crash. An authorized Mercedes-Benz dealer will seal the hole in the main floor on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired. Always Check VMI for any open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

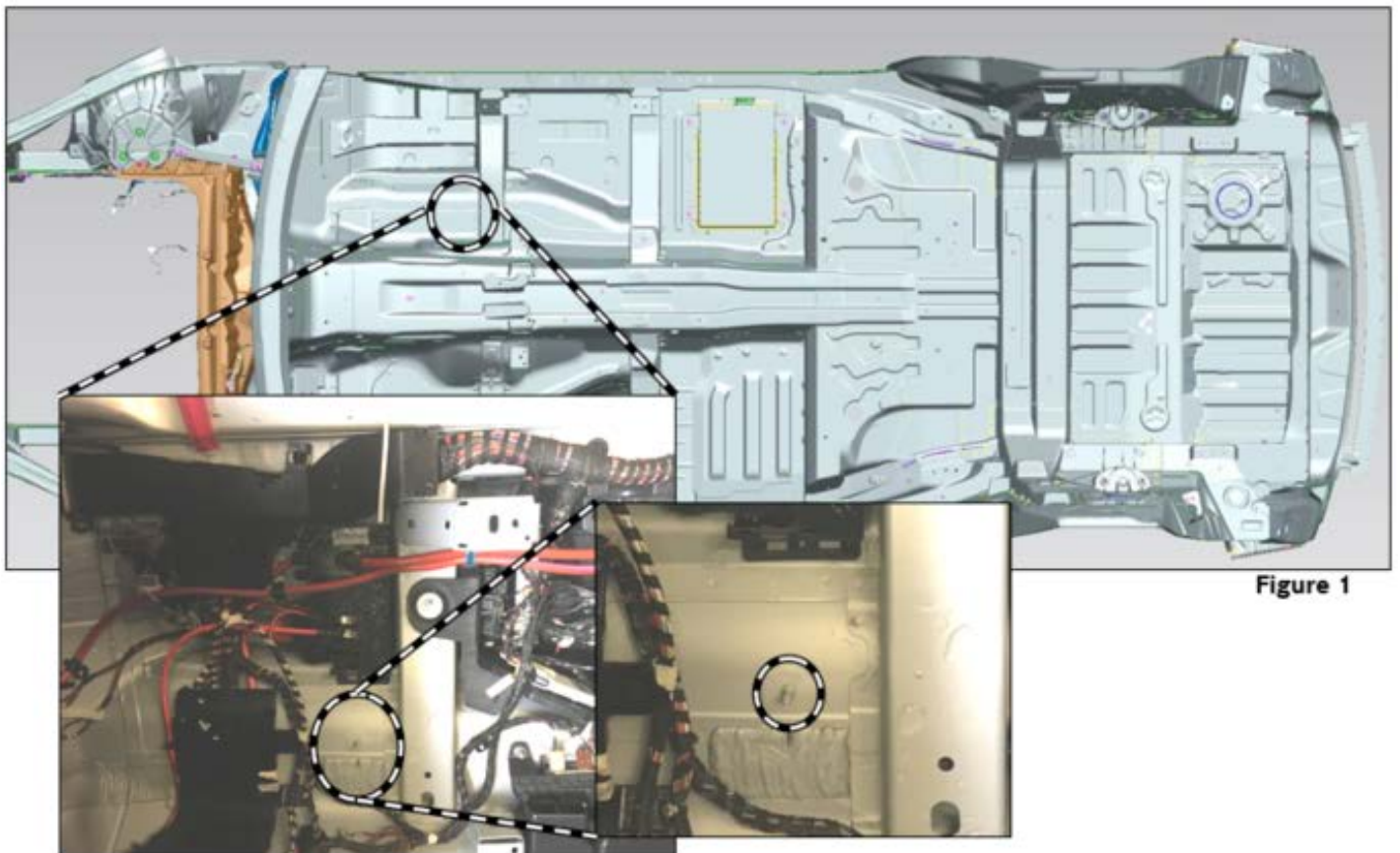
Approximately 753 vehicles are involved.

Order No. P-RC-2019060007

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1. Remove right front floor covering.
i For basic data, see **AR68.80-P-0008ME**.
2. Remove wear protection cover.
i For basic data, see **AR54.15-P-1351ME**.
i The wear protection is marked as number 3 in the AR document.
3. Seal weld studs on vehicle floor in right footwell all around (**Figure 1**).
i Observe drying time of seam seal.



Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Seam seal	A 002 989 63 98	100%

Warranty Information

Operation: Rework weld studs on vehicle floor in right foot well (02-6762)

Damage Code	Operation Number	Labor Time (hrs.)
61 902 03 7	02-6762	1.4

Includes: Disconnect/connect ground line of on-board electrical system battery; remove/install right front seat; remove/install right front door sill; remove/install trims under right instrument panel; remove/install right front floor covering; remove/install wear protection cover

i Note

Operation Number labor times are subject to change.