

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Carbon-Fiber Driveshaft Bonding MY16-17 190 (GT-Class)	DATE: June 21, 2019

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Carbon-Fiber Driveshaft Bonding
TBA	19V457	PEND CF DS BNDG	

This is to notify you of a new **Recall Campaign** regarding the carbon-fiber driveshaft bonding on **659** Model Year (“MY”) 2016-2017 GT-Class (190 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “PENDING” on June 21, 2019.

Background

Issue	Daimler AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2016-2017 GT-Class vehicles (190 platform), the bonding between the carbon-fiber driveshaft and flange might not meet current production specification. This could affect the performance of the transmission and in limited cases, could lead to a loss of motive power, increasing the risk of a crash.
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What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the carbon-fiber shaft including the flange on the affected vehicles.
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Parts	Parts are not yet available. An additional notification will be sent once the parts are available for repairs.
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Vehicles Affected

Vehicle Model Year(s)	2016-2017
Vehicle Model	GT-Class

Vehicle Populations

Total Recall Population	659
Total Vehicles in Dealer Inventory	0

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY16-17 GT-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.

Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.

Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY16-17 GT-Class vehicles covered by this notification until the vehicle has been repaired.

Next Steps/Notes

Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.

