

# Part 573 Safety Recall Report

# 19V-454

**Manufacturer Name :** Forest River, Inc.**Submission Date :** JUN 14, 2019**NHTSA Recall No. :** 19V-454**Manufacturer Recall No. :** 78-1032**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 2

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2018 Forest River, Inc. BERKSHIRE COACH ULTRA - UL1912 &amp; UL1913

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : On June 11, 2019 Forest River was notified of this pass thru recall. On June 13, 2019 Forest River was able to identify population.

UL1912 - 1

UL1913 - 1

Production Dates : SEP 27, 2017 - JAN 23, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : According to Ford Recall 19V278: If the block heater cord currently installed on your vehicle is plugged into a wall outlet, this may result in an inoperative engine block heater, tripping of household breakers or GFCI equipped outlets, and/or a resistive short. A resistive short increases the risk of overheated or melted wiring, and/or fire.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to Ford Recall 19V278: If the engine block heater cord currently installed on your vehicle is plugged into a wall outlet, this may result in an inoperative engine block heater, tripping of household breakers or GFCI equipped outlets, and/or a resistive short. A resistive short increases the risk of overheated or melted wiring, and/or fire.

Description of the Cause : According to Ford Recall 19V278: The repair procedure associated with recall 18S45 requires separation of the block heater cable's inline splice connector for visual inspection. This procedure may result in twisting or flexing of the

connectors when separating the two sections of cable. Twisting or flexing of this connector during separation may inadvertently fracture one or more of the three male terminals inside the molded connector. A broken terminal may or may not be visible to the technician, and can be aggravated by pre-existing debris or corrosion. If a block heater cable with a fractured or separated terminal is subsequently used, this could result in a resistive short in the splice connector.

**Identification of Any Warning that can Occur :** According to Ford Recall 19V278: The block heater may become inoperative, the household breaker or outlet GFCI may trip, and the user may hear buzzing or sizzling noise, or observe smoke and/or sparks when the cable is plugged into a wall outlet.

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On June 11, 2019 Forest River was notified of this pass thru recall.

On June 13, 2019 Forest River was able to identify population.

Ford will be responsible for reporting.

## Description of Remedy :

Description of Remedy Program : According to Ford Recall 19V278: Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have their engine block heater cable disabled. The dealership will disable the vehicle's engine block heater cable by cutting off the plug end prongs and sealing the end cap with silicone sealant. The customer will also receive an information sheet highlighting that the block heater is not to be used. There will be no charge for this service. Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in February 2019. The ending date for reimbursement eligibility is April 30, 2019.

How Remedy Component Differs from Recalled Component : According to Ford Recall 19V278: The service procedure will render the recalled component inoperative to eliminate the fire risk.

Identify How/When Recall Condition was Corrected in Production : According to Ford Recall 19V278: N/A

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 24, 2019 - JUL 24, 2019

Planned Owner Notification Date : JUL 24, 2019 - JUL 24, 2019

\* NR - Not Reported