

Part 573 Safety Recall Report

19V-453

Manufacturer Name : Forest River, Inc.

Submission Date : JUN 14, 2019

NHTSA Recall No. : 19V-453

Manufacturer Recall No. : 64-1033



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 70

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2019-2020 Forest River, Inc. Cherokee - CKT294BH

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On June 11, 2019 Forest River's Oregon Cherokee Manufacturing Plant alerted Forest River's Office of Corporate Compliance ("OCC") of a potential issue involving a discrepancy in the FED Tags' Cargo Carrying Capacity and Gross Vehicle Weight Rating. The same day an investigation was opened and a scope of VINs were determined by production records that reflect the production of the affected vehicle.

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Production Dates : APR 27, 2018 - MAY 30, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The Federal Placard indicates an incorrect Cargo Carrying Capacity and Gross Vehicle Weight Rating.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : An operator may overload the vehicle, increasing the risk for loss of control which may lead to a crash.

Description of the Cause : A clerical error led to incorrect information being printed on the Federal Placards.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On June 11, 2019 Forest River's Oregon Cherokee Manufacturing Plant alerted Forest River's Office of Corporate Compliance ("OCC") of a potential issue involving a discrepancy in the FED Tags' Cargo Carrying Capacity and Gross Vehicle Weight Rating. The same day an investigation was opened and a scope of VINs were determined by production records that reflect the production of the affected vehicle.

On June 14, 2019 Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide replacement placards that contain accurate Gross Vehicle Weight Rating and Cargo Carrying Capacity free of charge, to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (541) 995-3447

How Remedy Component Differs from Recalled Component : The remedy placard will have the Gross Vehicle Weight Rating and Cargo Carrying Capacity.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of June 13, 2019.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 24, 2019 - JUL 24, 2019

Planned Owner Notification Date : JUL 24, 2019 - JUL 24, 2019

* NR - Not Reported