



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 5, 2019

Ms. Jennifer Shute
Sr Mgr Safety Recall Execution
Chrysler (FCA US LLC)
800 Chrysler Drive
CIMS 482-00-91
Auburn Hills, MI 48326

NEF-150SS
19V-447

Subject: Stuck Transmission Clutch May Cause Loss of Drive

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JEEP/CHEROKEE/2014

Mfr's Report Date: June 13, 2019

NHTSA Campaign Number: 19V-447

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 81,165

Problem Description:

Chrysler (FCA US LLC) is recalling certain 2014 Jeep Cherokee vehicles equipped with 3.2L engines. In the event that a clutch becomes stuck in the transmission, the transmission software may shift the transmission to neutral.

Consequence:

An unexpected shift to neutral would result in a loss of drive, increasing the risk of crash.

Remedy:

Chrysler will notify owners, and dealers will update the transmission software, free of charge. The recall is expected to begin August 2, 2019. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is V69.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

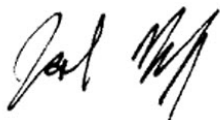
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement