

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada  
Export Distributors

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

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REF #: ICI19-042

Effective: 08/13/2019

Release: 08/13/2019

**SUBJECT: TBB FL818 – Recall Notices Mailed**

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This letter is to inform you that notices in advance of the start of repairs have been mailed for recall FL818 ~ TBB Bendix ABD22X Brake Calipers. Recall notices announcing a start date of 08/31/2019 were mailed to customers on 08/09/2019. Replacement parts are scheduled to be in stock at that time. The notices follow for reference.

**This notice is for informational purposes only. There is no action for customers or dealers to take at this time.** If customers inquire, please refer them to the recall notice and let them know the repair campaign will begin on 08/31/2019.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
Thomas Built Buses, Inc.  
1408 Courtesy Road  
High Point, NC 27260  
336.889.4871 Phone

August 2019  
FL818AB  
NHTSA #19V-444

## IMPORTANT SAFETY RECALL See enclosed VIN list

### Subject: TBB Bendix ADB22X Brake Calipers

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Model Year 2010 to 2019 Thomas Built Buses Saf-T-Liner HDX, EFX, and C2 (Freightliner Custom Chassis B2 school bus chassis) buses manufactured March 16, 2009, through June 29, 2018.

On certain school buses, the Bendix ADB22X brake caliper on the left (driver side) rear corner may experience an unintended reduction in the gap between the brake pad and rotor (running clearance) during operation, which can lead to a dragging brake. In addition, if the gap between the brake pad and rotor is eliminated, it may lead to high temperatures at the wheel end. The high temperatures may lead to the presence of smoke, smoke odor, or a potential for fire, which could result in school bus emergency evacuation procedures in uncontrolled traffic situations.

The left rear caliper will be inspected and replaced, if needed, with a new caliper containing an updated clearance adjustment mechanism.

Repairs will begin August 31<sup>st</sup>. **Please contact an authorized dealer to make an appointment.** The repair should take two hours and will be performed at no charge to you. You may also confirm your vehicle's involvement in this recall at this URL: <https://dtna-dlrinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. For further information, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time Monday through Friday.

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 3274236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT  
Enclosure

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
Thomas Built Buses, Inc.  
1408 Courtesy Road  
High Point, NC 27260  
336.889.4871 Phone

**August 2019**  
**FL818AB**  
**Transport Canada #2019-288**

## **Subject: TBB Bendix ADB22X Brake Calipers**

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that affects or is likely to affect the safety of a person.

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Model Year 2010 to 2019 Thomas Built Buses Saf-T-Liner HDX, EFX, and C2 (Freightliner Custom Chassis B2 school bus chassis) buses manufactured March 16, 2009, through June 29, 2018.

On certain school buses, the Bendix ADB22X brake caliper on the left (driver side) rear corner may experience an unintended reduction in the gap between the brake pad and rotor (running clearance) during operation, which can lead to a dragging brake. In addition, if the gap between the brake pad and rotor is eliminated, it may lead to high temperatures at the wheel end. The high temperatures may lead to the presence of smoke, smoke odor, or a potential for fire, which could result in school bus emergency evacuation procedures in uncontrolled traffic situations.

The left rear caliper will be inspected and replaced, if needed, with a new caliper containing an updated clearance adjustment mechanism. Repairs will be performed by Daimler Trucks and Thomas Built Buses authorized service facilities.

Repairs will begin August 31<sup>st</sup>. **Please contact an authorized dealer to make an appointment.** The repair should take approximately two hours and will be performed at no charge to you. You may also confirm your vehicle's involvement in this recall at this URL: <https://dtna-dlinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. In Canada, you may contact Transport Canada road safety, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or call (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT  
Enclosure

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
Thomas Built Buses, Inc.  
1408 Courtesy Road  
High Point, NC 27260, États-Unis  
Téléphone : (336) 889-4871

**Août 2019**  
**FL818AB**  
**Transport Canada n° 2019-288**

## **Objet : Étrier de frein TBB Bendix ADB22X**

Cet avis vous a été envoyé conformément aux exigences de la *Loi sur la sécurité automobile*. Cet avis a pour but de vous informer que votre véhicule peut être défectueux et nuire à la sécurité des gens.

Au nom de sa filiale à cent pour cent Thomas Built Buses, Inc., Daimler Trucks North America LLC a déterminé qu'une défectuosité liée à la sécurité du véhicule existe pour certains modèles des années 2010 à 2019 d'autobus Thomas Built Buses Saf-T-Liner HDX, EFX et autobus C2 (châssis d'autobus scolaire Freightliner Custom Chassis B2) construits entre le 16 mars 2009 et le 29 juin 2018.

Sur certains autobus scolaires, l'étrier de frein Bendix ADB22X arrière gauche (côté conducteur) peut faire l'objet d'une réduction involontaire de l'écart entre la plaquette de frein et le rotor (jeu fonctionnel) lors de l'utilisation, ce qui peut entraîner le patinage du frein. De plus, si l'écart entre la plaquette de frein et le rotor est supprimé, la température de l'extrémité de roue pourrait grandement augmenter. Une température élevée peut entraîner la formation de fumée, une odeur de fumée ou un incendie potentiel, ce qui peut déclencher les procédures d'évacuation d'urgence de l'autobus scolaire dans des circonstances peu favorables.

L'étrier arrière gauche sera inspecté et remplacé, au besoin, par un nouvel étrier contenant un nouveau mécanisme d'ajustement de jeu. La réparation sera effectuée dans un centre de réparation et d'entretien autorisé Daimler Trucks et Thomas Built Buses.

La réparation pourra commencer le 31 août. **Veillez contacter un concessionnaire autorisé pour prendre un rendez-vous.** La réparation prend environ deux heures et sera effectuée sans frais pour vous. Vous pouvez également confirmer que votre véhicule est touché par ce rappel au lien suivant : <https://dtna-dlinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

Si vous n'êtes pas le propriétaire du ou des véhicules dont les numéros d'identification apparaissent sur l'avis de rappel, veuillez retourner l'avis au Service des campagnes de garanties avec tous les renseignements dont vous disposez qui pourraient nous aider à identifier le propriétaire actuel. Le loueur est également tenu par la loi fédérale de faire parvenir cet avis au locataire dans les 10 jours. Si vous êtes un fabricant secondaire, la loi fédérale exige que vous fassiez suivre cet avis à vos distributeurs et détaillants dans les cinq ouvrables.

Si vous avez des questions au sujet de ce rappel, veuillez contacter le Service de garantie au 1 336-889-4871, du lundi au vendredi de 8 h à 17 h, heure de l'Est. Au Canada, vous pouvez contacter Transport Canada - Sécurité routière, au 80 rue Noël, Gatineau, Québec J8Z 0A1, ou appeler le 1-800-333-0510.

Nous sommes désolés pour tout inconfort pouvant résulter de cette activité, mais nous sommes certains que vous comprenez notre intérêt dans la sécurité des véhicules motorisés.

SERVICE DE GARANTIE THOMAS BUILT BUSES  
Pièce jointe