NOILVE BEEN TO INTERPRETATION MPORTANT

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers - U.S. and Canada Western Star and Sterling Dealers - U.S. and Canada FCCC Dealers - U.S. and Canada Direct Warranty Customers - U.S. and Canada **Export Distributors**

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the WSC Link on DTNAConnect

REF #: ICI19-047

Effective: 08/30/2019 Release: 08/30/2019

SUBJECT: TBB FL818 – Repairs Begin & Who May Complete the Recall

This letter is to inform you that repairs for recall FL818 ~ TBB Bendix Air Disc Brake Calipers, begin today, 08/30/2019. Affected VINs will show to dealers in OWL, the bulletin is available on DTNAConnect, and claims with repair dates of 08/30/2019 forward may be filed.

FL818 includes both TBB and FCCC makes. There may be questions regarding which dealerships may perform and claim for this recall on different vehicles. To clarify:

- FCCC school bus chassis All DTNA and TBB dealers may perform and submit claims for FL818.
- TBB make buses (not on an FCCC chassis) All TBB dealers, and DTNA truck dealers who are authorized to perform TBB warranty, may perform and submit claims for FL818.
- When a TBB dealer or TBB-authorized truck dealer is not reasonably accessible for a customer with a vehicle not on an FCCC chassis, a good alternative is for a DTNA truck dealer to act as a sublet working with a TBB dealer.

The distribution between TBB and FCCC makes in the recall is (all affected VINs are TBB-badged models):

- TBB 964 buses
- FCCC 10,647 chassis

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.