



IMPORTANT SAFETY RECALL NOTICE

August 14, 2019



Subject: Safety Recall 19V-439 – Transpec Glass Hatches

Dear Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Specialty Manufacturing, Inc. (SMI) a supplier of L.A. West, Inc. has decided that certain Transpec Glass Hatches manufactured between August 1, 2018 and February 22, 2019 may contain a defect in the edge of the glass that can result of failure of the tempered glass. If the tempered glass roof hatch shatters, glass fragments may fall onto passengers, increasing the risk of injury. Accordingly, a recall to address this issue is being initiated effective 05/16/2019

Description of Defect

It has been determined that some Transpec Glass Hatches may contain edge defects (chips) in the glass panels that have resulted from the manufacturing process. Hot/cold stress and vibration/shock can create stress concentrations at these edge defects that may result in fracture and failure of the tempered glass if edge damage is present.

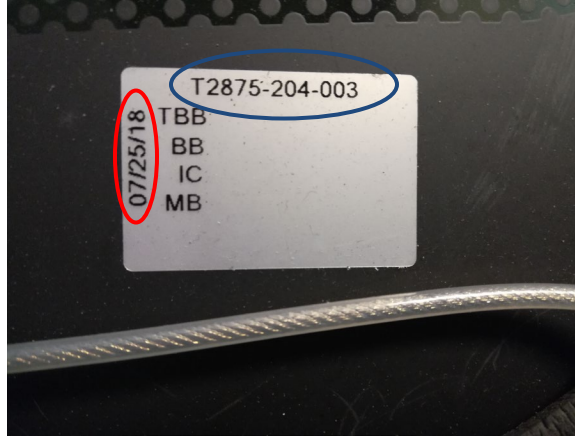
Owners will be notified by mail about the recall and will be instructed to call the dealer service department to schedule an appointment to have the glass lid replaced. Remedy repair should take no longer than 30 minutes. There is no cost to the owners for this recall.

Identifying Suspect Parts

1. Check the label on the bottom of the Transpec Glass Hatch p/n T28XX-XXX-XXX (circled below in blue) for dates between August 1, 2018 and February 22, 2019 (circled below in red). Units built within this date range are subject to the replacement campaign.



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Remedy Program

Replacing the glass lid will resolve the defect. The replacement kit will include (1) replacement glass lid and detailed work instructions. Remedy repair should take no longer than 30 minutes.

Please contact the dealer service center that you purchased your vehicle from to schedule an appointment.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact LA West, Inc at 704-498-4940

If after having attempted to take advantage of this recall you believe you have not been able to have your Transpec Glass Hatch remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, West Building, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience caused by this issue, but safety is our first concern.

Sincerely,

Michelle Keck
Administrative Director
LA West, Inc