



# SAFETY RECALL V73 OCCUPANT RESTRAINT CONTROLLER

## RECALL REIMBURSEMENT AND PARTS ORDERING INFO

Due to an IT data issue affecting Safety Recall V73, Dealer Instructions were removed from DealerCONNECT on 10/01/2019. Effective 10/04/2019 those instructions have been revised and republished. Regardless of what work has been performed prior to 10/04/2019 on a vehicle involved in this campaign ALL vehicles have had the recall re-opened and will require some level of repair in accordance with the revised Dealer Instructions.

If multiple repair attempts have been completed please follow the below instructions for Warranty Reimbursement. It is important to note that these LOPs will cause the claim to reject if the completion date on the claim is outside of the LOP effective dates.

Please be advised that the date input for "date completed" in the Claim Entry screen should be the date the actual repair was completed which could be different than the date the RO was closed. *There could be a need for up to 3 separate claims based on work performed.*

### VEHICLES WITH REPAIRS BETWEEN 09/19/2019 AND 09/26/2019

Please submit for reimbursement using the following LOP as applicable to the work performed. This LOP is valid for repairs performed from 09/19/2019 until 9/26/2019.

Replace and Reprogram the ORC module, Perform PROXI Alignment and Perform Longitudinal & Lateral Sensor Calibration	08-V7-31-82	0.5 hours
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### VEHICLES WITH REPAIRS BETWEEN 09/27/2019 AND 10/01/2019

Please submit for reimbursement using the following LOPs as applicable to the work performed. These LOPs are valid for repairs performed from 09/27/2019 until 10/01/2019.

Perform Restore Vehicle Configuration and Inspect ORC Module Software Level.	08-V7-31-83	0.2 hours
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Perform Restore Vehicle Configuration, Inspect, Replace and Reprogram ORC Module, Perform PROXI Alignment and ABS Sensor Calibration Routine.	08-V7-31-84	0.7 hours
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## VEHICLES WITH REPAIRS ON OR AFTER 10/4/2019

Please submit for reimbursement using the following LOPs as applicable to the work performed. These LOPs are valid for repairs performed on or after 10/04/2019.

Perform Restore Vehicle Configuration and Inspect ORC Module Software Level.	08-V7-31-85	0.2 hours
Perform Restore Vehicle Configuration, Inspect, Replace and Reprogram ORC Module, Perform PROXI Alignment and ABS Sensor Calibration Routine.	08-V7-31-86	0.7 hours

**FCA Appreciates Your Support!**