



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 20, 2019

Ms. Terri Tobias
Regulatory Compliance Manager
Entegra Coach
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150KL
19V-436

Subject: Insufficiently Tightened Steering Shaft Bolt

Dear Ms. Tobias:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGR/A/NTHEM/2020
ENTEGR/A/CORNERSTONE/2020

Mfr's Report Date: June 11, 2019

NHTSA Campaign Number: 19V-436

Components:

STEERING

Potential Number of Units Affected: 88

Problem Description:

Entegra Coach (Entegra) is recalling certain 2020 Anthem and Cornerstone motorhomes. The steering shaft bolt may have been insufficiently tightened.

Consequence:

An unsecured bolt may cause the steering wheel not to function, increasing the risk of a crash.

Remedy:

Entegra will notify owners, and dealers will inspect the motorhome and tighten the steering shaft bolt, as necessary, free of charge. The recall is expected to begin June 28, 2019. Owners may contact Entegra customer service at 1-800-517-9137. Entegra's number for this recall is 9803435.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Entegra's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement