



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 12, 2019

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
19V-434

Subject: High-Voltage Battery May Short-Circuit

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/E-TRON/2019

Mfr's Report Date: June 10, 2019

NHTSA Campaign Number: 19V-434

Components:

ELECTRICAL SYSTEM: BATTERY: PROPULSION SYSTEM

Potential Number of Units Affected: 1,646

Problem Description:

Volkswagen Group of America, Inc. (Audi) is recalling certain 2019 Audi e-tron vehicles. Moisture can enter the high-voltage battery system through a faulty seal on the charging socket.

Consequence:

Moisture in the high-voltage system can cause a short-circuit, increasing the risk of fire. If warning lights appear along with the message "Electrical system: fault," immediately stop driving the vehicle, park outdoors away from structures, and do not charge the vehicle. Owners should contact Audi Roadside Assistance at 1-800-411-9988 to have the vehicle towed.

Remedy:

Audi will notify owners, and dealers will install a new seal and, as necessary, replace the affected system components, free of charge. Notices informing owners of the safety risk are expected to be mailed in June 2019. Remedy parts are expected to become available in August 2019. Owners may contact Audi's customer service at 1-800-253-2834. Audi's number for this recall is 93E8.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Audi's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement