OMB Control No.: 2127-0004

Part 573 Safety Recall Report

19V-428

Manufacturer Name: UNICELL BODY COMPANY INC.

Submission Date: JUN 07, 2019 **NHTSA Recall No.:** 19V-428

Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: UNICELL BODY COMPANY INC.

Address: 571 HOWARD STREET

BUFFALO NY 14206-2103

Company phone: 999

Population:

Number of potentially involved : 325 Estimated percentage with defect : 100%

Vehicle Information:

Vehicle 1: 2017-2019 Chevrolet Express

Vehicle Type: LIGHT VEHICLES

Body Style : OTHER Power Train : GAS

Descriptive Information: Vehicles which incorporated the ASA Electronics, LLC "Voyager" Model No.

VCMS1401.

Part No. VCMS1401 Rear Camera. Safety Recall: 19E-009

On or about March 11, 2019 ASA Electronics, LLC ("ASA") informed Unicell that 340 defective rear view mirror monitors were shipped to Unicell between November

2017 to

November 2018. Unicell identified the vehicles in which the defective equipment was

installed and provided that information to ASA on or about March 13, 2019.

Production Dates: OCT 05, 2017 - JAN 08, 2019

VIN Range 1: Begin: 1GB0GRFF2H1270272 End: 1HA3GTCG5KN005893 ✓ Not sequential

Vehicle 2: 2017-2019 GMC Savanna

Vehicle Type: LIGHT VEHICLES

Body Style : OTHER Power Train : GAS

Descriptive Information: Vehicles which incorporated the ASA Electronics, LLC "Voyager" Model No.

VCMS1401,

Part No. VCMS1401 Rear Camera. Safety Recall: 19E-009

Production Dates: OCT 20, 2017 - NOV 13, 2018

VIN Range 1: Begin: 7GZ37SCG0HN005164 End: 1GD37SCG0K1140359 ✓ Not sequential

Vehicle 3: 2018-2019 Hino 155 Vehicle Type: LIGHT VEHICLES

Body Style: OTHER Power Train: DIESEL Descriptive Information: Vehicles which incorporated the ASA Electronics, LLC "Voyager" Model No. VCMS1401, Part No. VCMS1401 Rear Camera. Safety Recall: 19E-009 Production Dates: AUG 14, 2018 - OCT 10, 2018 VIN Range 1: Begin: 5PVNJ8JR9K4S51688 End: 5PVNJ8JR6K4S51700 ✓ Not sequential Vehicle 4: 2018-2019 Ford Econoline & Transit Vehicle Type: LIGHT VEHICLES Body Style: OTHER Power Train: GAS Descriptive Information: Vehicles which incorporated the ASA Electronics, LLC "Voyager" Model No. VCMS1401, Part No. VCMS1401 Rear Camera. Safety Recall: 19E-009 Production Dates: NOV 15, 2017 - JAN 21, 2019 VIN Range 1: Begin: 1FDWS8PM2JKA11966 End: 1FDWS9PV4KKA07725 ✓ Not sequential Vehicle 5: 2018-2019 Isuzu NPR Vehicle Type: LIGHT VEHICLES Body Style: OTHER Power Train: DIESEL Descriptive Information: Vehicles which incorporated the ASA Electronics, LLC "Voyager" Model No. VCMS1401. Part No. VCMS1401 Rear Camera. Safety Recall: 19E-009 Production Dates: OCT 30, 2017 - OCT 29, 2018 VIN Range 1: Begin: JALE5W160J7900885 End: JALE5W168K7900893 **✓** Not sequential Vehicle 6: 2018-2018 RAM Promaster Vehicle Type: LIGHT VEHICLES Body Style: OTHER Power Train: GAS Descriptive Information: Vehicles which incorporated the ASA Electronics, LLC "Voyager" Model No. Part No. VCMS1401 Rear Camera. Safety Recall: 19E-009 Production Dates: MAY 17, 2018 - MAY 17, 2018 VIN Range 1: Begin: 3C7WRMCJ0JG255596 End: 3C7WRMCJ0JG255596 Not sequential

Description of Defect:

Description of the Defect: As per ASA's reporting, the rear camera may reverse image from mirror

(proper) to normal

image.

FMVSS 1: 111 - Rearview mirrors

FMVSS 2: NR

Description of the Safety Risk: As per ASA's reporting, Driver's monitor could display an image that is

reverse of what is

expected (what is left of rear displayed to the right on the monitor).

Description of the Cause: As per ASA's reporting pursuant to 49 C.F.R. § 573, ASA determined that the

product

failure was caused by the manner in which a batch of potting material used in

the

manufacture of the affected units was prepared and stored.

Identification of Any Warning As per ASA's reporting:

that can Occur: 1. When the unit powers up using the factory default settings the mirror

monitor

Auto On will be OFF. The Monitor, if the factory default settings are loaded,

has to be Manually turned ON instead of coming on by itself.

2. When the user manually turns ON the unit the factory default for volume will

be at 50% instead of 0 (user-defined) which allows outside noise.

which is a nuisance.

3. At this point the default of the image is inverted or put into Mirror mode

(Safety issue).

4. This would all happen before the driver puts the vehicle in Drive (if they

notice

the Monitor is actually OFF)

Unicell has no independent basis to make a determination as to any warning

that may occur as to the defect.

Supplier Identification:

Component Manufacturer

Name: ASA Electronics LLC Address: 2602 Marina Drive

Elkhart INDIANA 46514

Country: United States

Chronology:

On March 11, 2019, ASA notified Unicell of the recall of the defective equipment. On March 13, 2019 Unicell provided a list of the vehicles in which the defective equipment was installed. The vehicle list also included the dealers to which the vehicles were delivered. No related incidents, accidents or fatalities have been reported to Unicell.

As per ASA's reporting pursuant to 49 C.F.R. § 573, ASA determined that the product failure was caused by the manner in which a batch of potting material used in the manufacture of the affected units was prepared and stored.

Description of Remedy:

Description of Remedy Program: ASA reports that it will work with manufacturers, distributors and fleet

owners to

implement a field repair program to remedy the defect.

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition NR

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: ASA has commenced its recall procedures. Unicell intends to rely on

ASA's program to

notify owners of the impacted vehicles as well as quarterly reporting

going forward.

Planned Dealer Notification Date : NR - NR Planned Owner Notification Date : NR - NR

^{*} NR - Not Reported