



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 5, 2019

Mr. Tony Lista
Unicell Body Company Inc.
571 Howard Street
Buffalo, NY 14206

NEF-150MR
19V-428

Subject: Back Up Camera Display Image may be Reversed

Dear Mr. Lista:

This letter serves to acknowledge Unicell Body Company Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/EXPRESS/2017-2019
FORD/ECONOLINE/2018-2019
GMC/SAVANA/2017-2019
HINO/155/2018-2019
ISUZU/NPR/2018-2019
RAM/PROMASTER/2018

Mfr's Report Date: June 11, 2019

NHTSA Campaign Number: 19V-428

Components:

EQUIPMENT

Potential Number of Units Affected: 325

Problem Description:

Unicell Body Company Inc. (Unicell) is recalling certain 2017-2019 Chevrolet Express and GMC Savanna, 2018-2019 Hino 155, Ford Econoline and Transit and Isuzu NPR, and 2018 Ram ProMaster-based vehicles equipped with ASA Electronics Voyager monitors used to display the back-up camera image. The affected monitors may revert back to the factory default settings which may cause the camera image to be reversed.

Consequence:

The driver may inadvertently turn the wrong direction to avoid an object behind the vehicle, increasing the risk of a crash.

Remedy:

Unicell will work with ASA Electronics to notify owners and offer a remedy, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact ASA Electronics customer service 1-800-384-4400 or Unicell at 1-716-853-8628.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

By regulation, Unicell is required to notify their customers by first class mail on Unicell letterhead.

- Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate (49 CFR 573.6 (c)(8)(ii)).

- Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate. (49 CFR 573.6 (c)(8)(ii)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that you expect ASA to file the required six recall completion rate quarterly reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement