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Sent on	06	07	2019	Expires on	08	30	2019
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Safety Recall: 2016-19 ILX Driveshaft Inspection						

DATE: June 7, 2019

TO: All Acura Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Safety Recall: 2016-19 ILX Driveshaft Inspection

On June 6, 2019, Acura notified NHTSA of a stop sale and safety recall for certain model year 2016-19 ILX vehicles in which the right driveshaft may separate from the intermediate shaft, causing the vehicle to either lose power to the wheels while driving or roll while the transmission is in Park and the parking brake is released, increasing the risk of a crash and injury. Refer to your eResponsibility report, or do an **iVIN status inquiry to determine which vehicles in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Due to excessive grease application by the supplier, the right driveshaft may not have been properly assembled and installed, which may cause separation from the intermediate shaft under normal vehicle operation. A separated driveshaft will disable motive power and allow a vehicle shifted to the Park position to roll away if the parking brake has not been set. Both conditions increases the risk of a crash or injury.

REPAIR

Inspect the right driveshaft installation on the intermediate shaft. If the installation is incomplete or the driveshaft is not fully set to the intermediate shaft, replace both shafts.

PARTS

Parts are available for order. The diagnostic process will identify if driveshafts are needed. Order parts after completing the inspection following the bulletin instructions and confirming the need for parts replacement. Most vehicles will only need an inspection. All parts will be on call-in to verify correct repairs.

TOOLS

Halfshaft Inspection Tool (P/N 07AAJ-TV9A100): This tool has been sent to all dealership service managers and is due to arrive on June 7, 2019.

SERVICE BULLETIN

Service bulletin 19-035, *Safety Recall: 2016-19 ILX Driveshaft Inspection* has been posted to the Service Information System (SIS) as of June 7, 2019. It includes repair, tools, parts, and warranty information related to this safety recall.

CLIENT NOTIFICATION

Acura expects to complete initial client notification by the end of July 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.