



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 1, 2019

Mr. Brett Agnew
SkyMark Refuelers
610 South Adams
Kansas City , KS 66105

NEF-150MR
19V-423

Subject: Back Up Camera Display Image may be Reversed

Dear Mr. Agnew:

This letter serves to acknowledge SkyMark Refuelers 's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FLOWMARK/VACUUM TRUCK/2018

Mfr's Report Date: June 6, 2019

NHTSA Campaign Number: 19V-423

Components:

EQUIPMENT

Potential Number of Units Affected: 55

Problem Description:

SkyMark Refuelers is recalling certain 2018 Flowmark Vacuum Truck vehicles equipped with Voyager monitors used to display the back-up camera image. The monitors unexpectedly may revert back to the factory default settings which may cause the camera image to be reversed.

Consequence:

The driver may inadvertently turn the wrong direction to avoid an object behind the vehicle, increasing the risk of a crash.

Remedy:

SkyMark Refuelers will work with ASA Electronics to owners, and remedy the displays, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact ASA Electronics customer service at 1-800-384-4400 or SkyMark Refuelers at 1-913-749-1209.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

By regulation, SkyMark Refuelers is required to notify their customers by first class mail on SkyMark Refuelers letterhead.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand from your filing that you expect ASA Electronics to file the required quarterly recall completion rate reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement