



**SUZUKI MOTOR CORPORATION**

Motorcycle Service Group  
Overseas Service Department  
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Date	May 30, 2019
Our ref.	ER-190530

TO : Selected Motorcycle Distributors  
ATTN. : Managing Director  
Service Director or Manager  
CC : Spare Parts Manager

**SUBJECT: GSX250R Rear Brake Light Switch Replacement Recall Campaign**

Dear Sirs and Madams,

This letter is to inform you of the “Rear Brake Light Switch Replacement Recall Campaign” for GSX250R produced by CHANGZHOU HAOJUE SUZUKI MOTORCYCLE CO., LTD. (CZHS), from December 10, 2015 (SOP) to March 6, 2019

Due to improper material for component parts were used in the rear brake light switch, the component parts in the switch will corrode by intrusion of water. Continued use in this condition, poor conductivity or short circuit will occurs in the brake switch circuit. In worst case, the break light will not activate or continue to lighting.

In view of the nature of this problem, Suzuki Motor Corporation (SMC) has decided to carry out the Recall Campaign in your market. The details are explained in the following pages.

You are kindly requested to organize the Recall Campaign for the affected units in your market. If you are required to report to your authority, please contact them according to your law.

If you have affected units in your warehouse, you are required to remedy them before releasing to your dealers. You are also immediately required to instruct your dealers to remedy the affected unit in stock if any, before delivering them to the customers. Please make sure that no customers will receive the affected units without appropriate Recall campaign remedy.

We apologize for any inconvenience this may cause to you. Your cooperation and assistance will be highly appreciated.

If you have any question, please don't hesitate to contact us anytime.

Very truly yours,

Shinji Ishikawa  
Department General Manager  
Overseas Service Department

**Action**

- 1) For the affected units before retail sales, you are requested to remedy them before delivering them to the customers.
- 2) For the affected units after retail sales, contact the customers of the units to let them bring their vehicles to your authorized dealers.
- 3) Order the replacement parts through SCAN system.
- 4) Report to the authority according to your law.
- 5) Issue service bulletin to dealers and customer letter to owners.
- 6) Perform a corrective work following the repair instruction of Annex3.
- 7) Once the corrective work is done, destroy replaced parts at your responsibility to prevent reuse of the potentially failed parts.

**Affected Models**

Model: GSX250R

Production Period: Produced at CZHS from December 10, 2015 (SOP) to, March 6, 2019.

Affected VIN range and units quantity in your market: Please refer to attached VIN list of ANNEX2.

**Replacement Parts**

SMC have already prepared 80% of replacement parts against affected units.

Please order the replacement parts **through SCAN system.**

(If spare parts are purchased from MSC, please order to MSC)

Part name	Part number	Q'ty
SWITCH ASSY, STOP LAMP	37740-45DR0-RX0	1

**Warranty Reimbursement Information**

This is a Recall campaign that is acceptable only one time for one unit.

Submit the warranty claim applications to SMC under the following terms.

Claim category	2 (Campaign)		
Trouble Code	97-ER		
Basic code	SF9999		
Causal Part Name	Causal Part No.	Q'ty	Flat Rate(Hr)
SWITCH ASSY, STOP LAMP	37740-45DR0-RX0	1	0.6

**Repair Instruction**

The repair instruction of ANNEX3 is available on SCAN FD.

Please download the files from below.

SCAN FD – Download – Service – Document Files for Motorcycle

ANNEX3: "GSX250R\_Repair\_Instruction\_of\_Rear\_Brake\_Light\_Switch.docx"

**Implementation Date and Progress**

## 1) Implementation Date:

&lt;PLAN&gt;

Please fill following planning schedule in the ANNEX1 and email to us by June. 6, 2019.

- (1) Recall campaign notification date to your authority, if required.
- (2) Recall campaign notification date to your dealers.
- (3) Start date of Recall Campaign notification letter mailing to customers.
- (4) Recall Campaign notification date to distributor if you have resold affected unit to other distributor.
- (5) Date of ordering parts for initial necessary quantity.
- (6) Quantity of parts ordered for initial portion.

&lt;ACTUAL STATUS&gt;

Please fill following latest information in the ANNEX1 and email to us once a week until all the cells are completely filled out.

- (1) Recall campaign notification date to your authority, if required.
- (2) Recall campaign notification date to your dealers.
- (3) Start date of Recall Campaign notification letter mailing to customers.
- (4) Recall Campaign notification date to distributor if you have resold affected unit to other distributor.
- (5) Date of ordering parts for initial necessary quantity.
- (6) Quantity of parts ordered for initial portion.

We would like to ask you to provide the implementation date above to window person of SMC Motorcycle Service Group.

## 2) Implementation Progress:

Please email the following information with your company name to your window person.

You are requested to email daily until Campaign execution rate reaches 80%.

- (1) Latest accumulated number of units completed.
- (2) Original number of affected unit.
- (3) Updated number of affected units, if adjusted.

**Attachment:**

ANNEX 1: Recall\_campaign\_notification\_plan\_form.xlsx

ANNEX 2: Country\_name\_VIN\_List.xlsx

ANNEX 3: Please download from SCAN.

"GSX250R\_Repair\_Instruction\_of\_Rear\_Brake\_Light\_Switch.docx"

ANNEX 4: Sample\_of\_Customer\_Letter.docx

END