

**Audi**

## AUDI DEALER COMMUNICATION

### Repair Available Week of July 15, 2019 – Safety Recall 66K7 / Wheelhouse Liner Trim

**This notice is for:**

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Advisor	

**Date:** July 10, 2019

**Issue:** The cover trim for the wheel arches may become loose. If this happens, the trim may detach completely when driving, creating a road hazard and safety risk to others on the road. If the condition is present in the vehicle, a customer may notice the edge of the wheel arch trim sticking out. Additionally, a wind noise may also be heard when driving.

**Repair:**

- REPAIR AVAILABLE – the week of July 15, 2019
- Secure each wheel arch trim with an additional screw and a nut.
- See ELSA/ServiceNet for complete repair & claiming instructions.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.
- Repair every affected inventory vehicle before delivery to consumers.

**Precautions** If the condition is present in the vehicle, a customer may notice the edge of the wheel arch trim sticking out. Additionally, a wind noise may also be heard when driving. If either of these conditions exist, customers are advised to contact their authorized Audi dealer and arrange to have the vehicle inspected/serviced without delay.

**Parts Department:** Parts will be managed with a weekly upper order limit. Dealers will be sent an initial allocation prior to customer notification. If no initial allocation was received, reference the Repair Projection tool information in the campaign circular to view your potential VIN population.

**Affected Vehicles** ***These vehicles were previously identified with recall code 66K6.***

Country	Model Year(s)	Vehicle	Vehicle Count
USA	2018-2019	SQ5	17,484
USA	2019	Q5	1
CAN	2018-2019	SQ5	3,729
CAN	2018-2019	Q5	6,474

*\*Counts reflect overall recall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Notes: • Owner mailing – August 2019

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**