## NOTICE OF SAFETY RECALL

## NONCOMPLIANCE RECALL RC-19-70-01 FMVSS 214 SIDE IMPACT PROTECTION (Front Doors Upper Intrusion Bar Recall Campaign)

Date: May 31, 2019

To: Karma Dealer Principal, General Manager, Sales Manager, Service Manager, Parts Manager, and Warranty Administrator (All Markets)

From: Karma Aftersales Department

Subject: Notification of Noncompliance Recall Campaign **RC-19-70-01** – FMVSS 214 Side Impact Protection

Karma Automotive LLC (Karma) has identified a noncompliance with a Federal Motor Vehicle Safety Standard with respect to side impact protection. Specifically, FMVSS/CMVSS 214 specifies crush resistance requirements based on deflections of the side doors under specified loading conditions.

The remedy is to inspect all front doors. If any front doors are found with the discrepancies, the technician at the Karma authorized repair center will replace the affected door(s). Registered owners of all affected vehicles will be contacted with a notification by mail in July 2019, in which they will be asked to take their vehicle to a Karma authorized repair center where the remedy will be provided free of charge.

On or before July 12, 2019, vehicle owners will be notified with a notification recall letter.

## IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Karma Warranty. As always, any press inquiries should be directed to Karma Public Relations.

Karma Aftersales Department