

IMPORTANT SAFETY RECALL

Airstream Basecamp

NHTSA 19V-397/Transport Canada 2019-269

Problem:

The affected travel trailers covered in this recall have missing spare tire information from the Federal Certification Label and Tire Placard.

RANGE OF VEHICLES INVOLVED:

2017-2019 Basecamp Travel Trailers built between 5/3/2017 and 6/20/2019.
Serial number range: **203002 to 205000**.

Note: Because our VINs do not run in a contiguous series, there will be trailers in the VIN range that are not affected by this recall

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. The customer may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If a unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is **0.20**. Use operation code **TTSBR8371100**.

SERVICE ACTION:

Replace incorrect labels with updated tire information labels.

Process:

Clean area with alcohol, place new labels over incorrect labels.

Equipment needed:

- Alcohol (preferably denatured alcohol)
- Cloth Rag
- New Labels



Labels will be provided

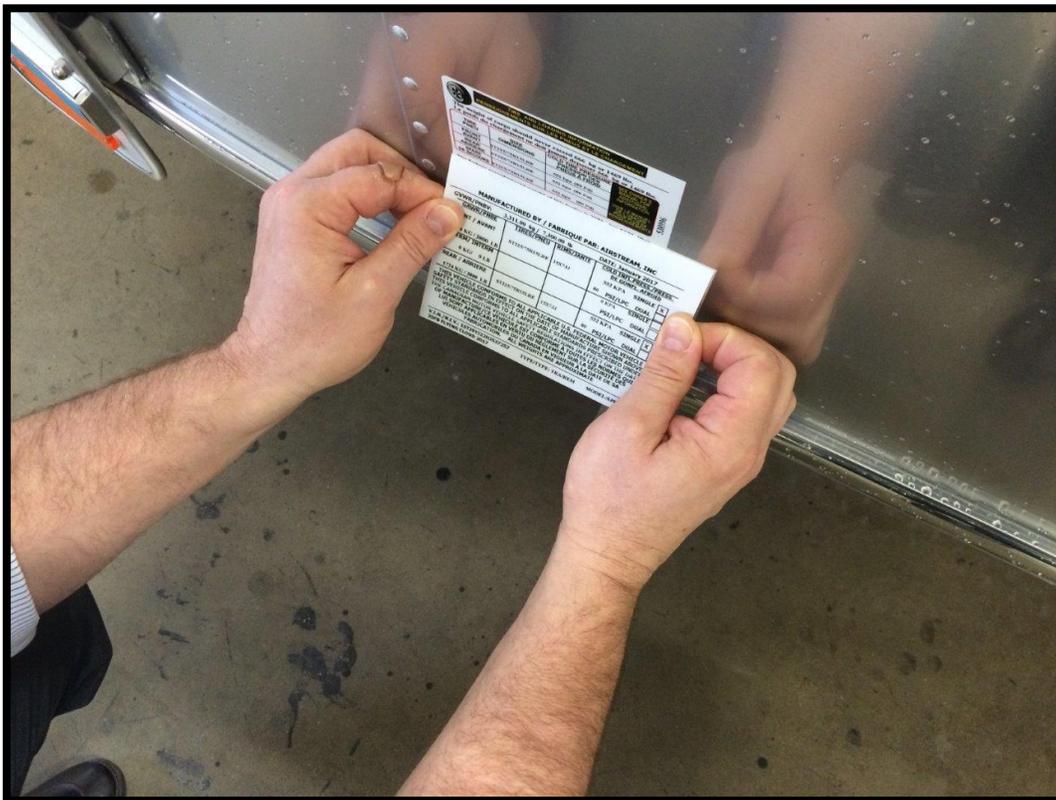
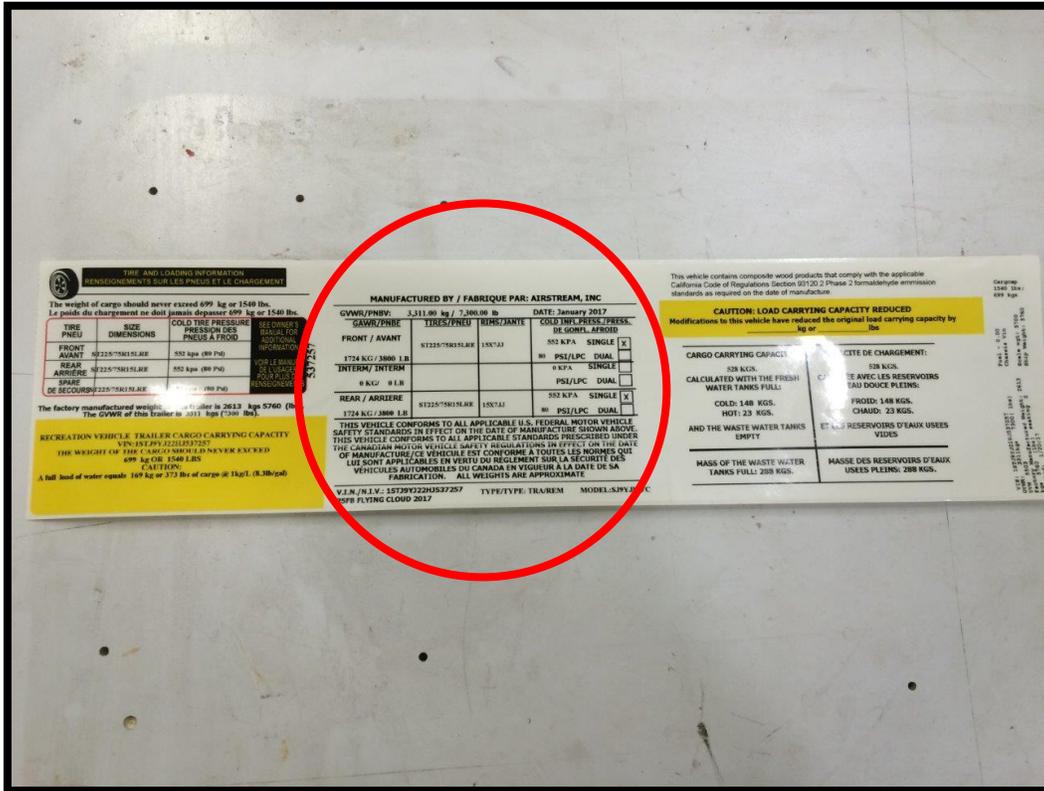
Step 1: Start by locating the labels that need to be changed. They will be on the roadside (driver's side) of the vehicle near the underbelly wrap



Step 2: Wipe directly over the existing labels with the denatured alcohol to clean the area.



Step 3: Remove the new "Manufactured By" label first and place it over the same label on the trailer.



Step 4: Remove the new “Tire and Loading Information” label and place it over the same label on the trailer. You can discard the rest of the labels.

