

Part 573 Safety Recall Report

19V-397

Manufacturer Name : Airstream, Inc.

Submission Date : MAY 28, 2019

NHTSA Recall No. : 19V-397

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Airstream, Inc.

Address : 419 West Pike Street
PO Box 629 Jackson Center OH
45334-0629

Company phone : 937-596-6111

Population :

Number of potentially involved : 911

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2020 Airstream Basecamp

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was determined by a review of the spare tire information in our database. The information was overlooked in the system, and as such the spare tire information was not being printed on the Federal Certification label and Tire Placard. The affected product is the Airstream/Basecamp Model Year(s) 2017, 2018, 2019, & 2020.

Production Dates : MAY 01, 2017 - APR 30, 2019

VIN Range 1 : Begin : 1SMG4DC17HJ203002 **End :** 1SMG4DC16LJ204571 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The Tire Placard is missing the information for the trailer's spare tire.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : Per the lack information on the Tire Placard, an owner could install the wrong spare tire on their vehicle. This could lead to loss of vehicle control.

Description of the Cause : The spare tire information was overlooked in the system, and was not being printed on Tire Placard.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

4/29/2019 - Request came in to re-print a tire placard label for a field unit when it was discovered that the spare tire information was not present on the label. 4/30/2019 - The spare tire information was included back into the system to correct the non-compliance. 5/2/2019 - An investigation was started with the Airstream IT department. 5/9/2019 - Investigation was concluded. 5/10/2019 - Attempted contact of NHTSA OVSC to discuss options for remedy. 5/15/2019 - Thor Corporate office spoke with Kerrin Bressant of OVSC office to confirm a recall was necessary for non-compliance. The issue was placed on the next Safety Committee agenda for review. 5/23/2019 - The Airstream Safety committee voted to issue a non-compliance recall.

Description of Remedy :

Description of Remedy Program : Corrected labels will be sent to affected customers and dealers for installation. This will be done at no cost to the owner.

How Remedy Component Differs from Recalled Component : The spare tire information will appear on the Tire Placard.

Identify How/When Recall Condition was Corrected in Production : The spare tire information was included back into the system to correct the non-compliance on 4/30/2019.

Recall Schedule :

Description of Recall Schedule : Airstream will send dealer and owner notification letters once approved by NHTSA.

Planned Dealer Notification Date : JUL 23, 2019 - JUL 23, 2019

Planned Owner Notification Date : JUL 23, 2019 - JUL 23, 2019

* NR - Not Reported