



## Your Stock Units With Open Recall 19-354

You are receiving this email as your dealership has stock units with this recall still open. If the unit has been sold and you are unable to register it due to the open recall, please email a bill of sale copy to [dealerservice@keystonerv.com](mailto:dealerservice@keystonerv.com) so that we can contact the owner.

SAFETY ADVISORY 19-354  
Safety Recall: US: 19V-396  
CAN: 2019-259

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Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019-2020 Dutchmen Voltage Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

It has been decided that the vehicles in this recall population may have been manufactured with a 18,000 lb fifth wheel pin box hitch instead of one rated at 21,000 lbs as specified. If the vehicle is loaded to a weight greater than 18,000 lbs there is an increased risk of failure in the pin box, which could result in property damage and/or vehicle crash. The vehicles included in the recall are:

### 2019-2020 Dutchmen Voltage Fifth Wheels, Model 4185

Serial Number Ranges:  
2019 KZ990431 - KZ990851  
2020 LZ990003 - LZ990120

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 19-354

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 19-354](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

### KEYSTONE RV COMPANY

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

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