

Part 573 Safety Recall Report

19V-395

Manufacturer Name : Forest River, Inc.

Submission Date : AUG 23, 2019

NHTSA Recall No. : 19V-395

Manufacturer Recall No. : 05-1021



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 2

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2018-2019 Forest River Starcraft Bus All Star XL

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : DIESEL

Descriptive Information : Forest River identified the scope of the recall using the VIN's provided by Cummins, Inc.
ALL STAR XL - 2

Production Dates : OCT 12, 2017 - JUL 30, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : As stated by the defect notice received by Cummins, Inc. per recall 19E020: "Fuel module options FS90301 and FS90453 contain an electric fuel heater. Internal electrical arcing within the fuel heater may create sufficient heat inside the fuel heater to cause plastic in the fuel heater to melt and potentially catch fire. It may also cause an engine stall. A fire, if undetected and uncontained, presents an increased risk of personal injury."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : As stated by the defect notice received by Cummins, Inc. per recall 19E020: "An unexpected engine stall may increase the risk of a crash."

Description of the Cause : NR

Identification of Any Warning that can Occur : As stated by the defect notice received by Cummins, Inc. per recall 19E020: "If this condition exists, melting of the fuel heater may be visible during a service event, smoke may precede or accompany a fire or the engine may become

increasingly difficult to start.”

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On May 20, 2019 Forest River's Office of Corporate Compliance ("OCC") received a recall notice from Cumming, Inc.

On May 22, 2019 Forest River OCC began to identify vehicles affected.

On May 24, 2019 Forest River conducted a pass thru recall submission.

On August 23, 2019, Forest River's Starcraft plant received the final notice and remedy instructions from Cummins recall 19E020

On August 23, 2019, Forest River's Office of Corporate Compliance is submitting the final draft owner notification, along with the remedy instructions to NHTSA.

Description of Remedy :

Description of Remedy Program : What is Cummins, Inc. contact information? Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit our website at care.cummins.com

What is the Forest River Customer Service Phone Number? (800) 348-7440

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 30, 2019 - SEP 30, 2019

Planned Owner Notification Date : SEP 30, 2019 - SEP 30, 2019

* NR - Not Reported