

# Part 573 Safety Recall Report

## 19V-394

**Manufacturer Name :** Forest River, Inc.**Submission Date :** MAY 24, 2019**NHTSA Recall No. :** 19V-394**Manufacturer Recall No. :** 53-0995**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 37

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2017-2019 Forest River Inc. Shasta Revere SHT32FE

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : It was determined by manufacturing that all SHT32FE built by Shasta are subject to the recall.  
SHT32FE - 37

Production Dates : NOV 16, 2016 - JUL 31, 2018

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The L.P. Gas Line was inconstantly installed with Forest River Manufacturing Best Practices. The L.P. Gas Line may rupture due to foreign materials contacting it from the tire(s). This may lead to an increased risk of an L.P. Gas leak, increasing the risk of a fire.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : This condition may lead to an increased risk of an L.P. Gas leak, increasing the risk of a fire.

Description of the Cause : The L.P. Gas Line was inconstantly installed with manufacturing practices.

Identification of Any Warning : The smell of LP gas could alert the operator or vehicle occupant to the  
that can Occur : condition.

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On April 08, 2019, during a routine reporting cycle from the manufacturing plant, it was discovered that there was a single dealer claim for a L.P. Gas Line that was routed through the wheel-well. An investigation was launched into the matter on April 11, 2019 with Forest River's Office of Corporate Compliance ("OCC") asking the manufacturing plants' warranty manager to contacted a limited number of dealers in an attempt to collect more data regarding the LP Gas Line route.

The manufacturing plants' warranty representative began research to communicate with dealer dealers on April 12, 2019. During this time, the manufacturing plant attempted to reach a number of dealerships with the subject product in inventory and to get a response. On May 15, 2019, the manufacturing plant made OCC aware of four more vehicles that had been manufactured with the LP Gas Line in the area of the tire.

On May 20, 2019, OCC asked for any photo's that the manufacturing plant may have received from their communications with the dealer network, on May 21, 2019, photos were shared with OCC.

On May 24, 2019, Forest River's Corporate Committee decided to conduct a recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide remedy instructions, all parts, and labor free of charge to the consumer. An authorized Forest River dealer is required to perform the repair.

What is the Forest River Customer Service Phone Number? (574)  
825-8717

How Remedy Component Differs from Recalled Component : The LP Gas Line will be re-routed away from the tires, avoiding any road debris damage.

Identify How/When Recall Condition was Corrected in Production : This model of vehicle not manufactured anymore.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 22, 2019 - JUN 22, 2019

Planned Owner Notification Date : JUN 22, 2019 - JUN 22, 2019

\* NR - Not Reported