

SAFETY RECALL LAUNCH STATUS

N336 –VEHICLE DOOR MAY NOT LATCH



RECALL N336 - VEHICLE DOOR MAY NOT LATCH	
AFFECTED MODELS	16MY RANGE ROVER, 16MY RANGE ROVER SPORT
USA VOLUME AFFECTED	28,679
REPAIR	Keyless vehicle module software update and test operation of LH door latches
REPAIR TIME	Repair time for software is 0.2hrs and if req'd, between 0.8 and 1.6hrs for door latch replacement
EXPECTED DATE FOR LAUNCH OF REPAIR PROCESS	November 7 th 2019
INTERIM CUSTOMER NOTIFICATION BY MAIL	JULY 19th 2019

- 100% of vehicle will require a software update to the keyless vehicle module (KVM)
- All vehicles will also require a physical check for correct operation of LHS door latches.
- Door latches found to not operate correctly will be replaced. (Est failure rate between 2% and 5%).
- Requirement to develop and approve new software has resulted in past delays - launch Nov 7th 2019.

